



**CITY OF THE DALLES**  
Department of Public Works  
1215 West 1<sup>st</sup> Street  
The Dalles, Oregon 97058

---

## PRESS RELEASE

**DATE:** March 20, 2026

**TOPIC:** Annual Water Service Line Letter: Watch for it in your mailbox

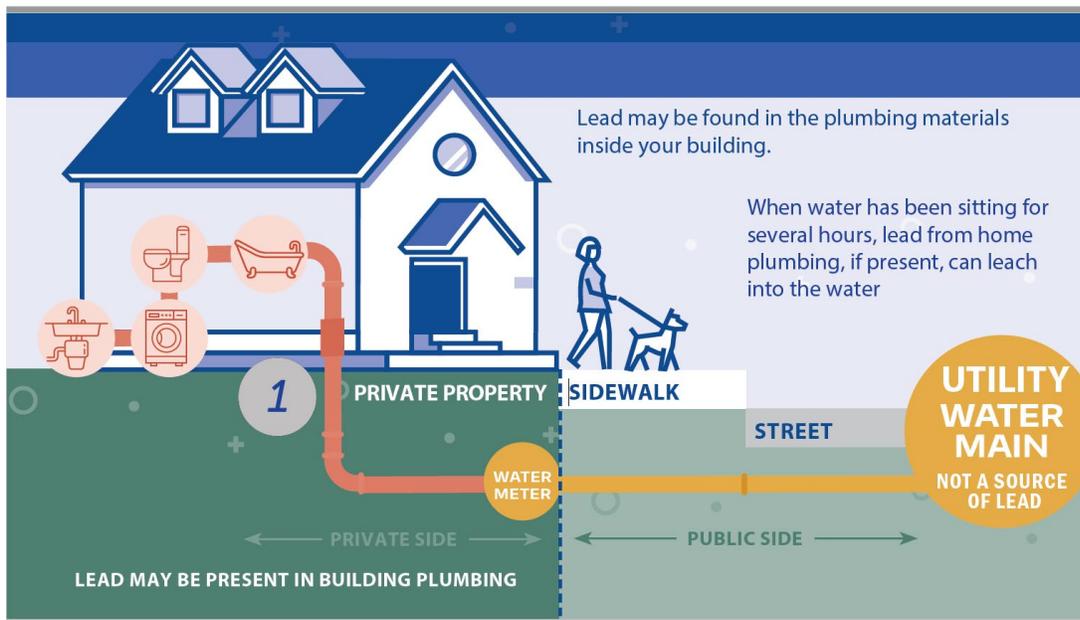
**CONTACT:** Public Works Department (541) 296-5401

**FOR RELEASE:** IMMEDIATELY

---

**The Dalles, Oregon** – The City of The Dalles is focused on protecting the health of every household in our community. This week the City is sending most water customers a notice that contains important information about their water service line.

The City of The Dalles has no known lead service lines in our system. However, to comply with the Federal Lead and Copper Rule Revised, the City must complete an inventory of materials in our system from the water main to where the service line connects to your building (labeled with a “1” in the picture below).



### **If you have identified service line material on the customer-side of the meter**

Thank you for responding to the call to identify the service line material on the customer side of the meter where the service line connects to your building (labeled with a “1” in the picture above). The City is required to send this letter because records do not identify the service line material on the public-side of the water meter. In the next few months, City crews will dig down to the service line connection to the water main. You will be notified of pipe material findings via USPS mail.

**If you have not identified service line material on the customer-side of the meter**

**You can help! Send us a picture of your scratch test.**

1. Do the scratch test where the service line enters the building and take a picture.
2. Jot notes on a piece of paper.

Address of building

Pipe material

Contact email

3. Email the information **and picture** to The Dalles Public Works Department, [publicworks@thedalles.gov](mailto:publicworks@thedalles.gov)

Please go to [www.thedalles.org/waterservicelinesurvey](http://www.thedalles.org/waterservicelinesurvey) to let the City know about your service line material.

Questions or comments can be directed to the Public Works Department office (541) 296-5401 or the Water Distribution Manager at (541) 506-2012.

--end--