



WASCO COUNTY TITLE VI PLAN

Adopted February 19, 2025

INTRODUCTION

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color and national origin in programs and activities receiving Federal financial assistance.

Wasco County passes through responsibility of transportation services to Mid-Columbia Economic Development District (MCEDD) and is committed to ensuring that no person is excluded from participation in, or denied the benefits of its programs and services on the basis of race, color, or national origin, as protected by Title VI in Federal Transit Administration (FTA) Circular 4702.1.B

TITLE VI COMPLAINT PROCEDURES

In order to comply with 49 CFR Section 21.9(b), Wasco County has developed procedures for investigating and tracking Title VI complaints filed against them and make their procedures for filing a complaint available to members of the public upon request. Complainants, or their representative, may file a written complaint with the Title VI Complaint Coordinator at any time within one hundred and eighty (180) days from the date of the alleged discriminatory act.

If you believe you have been subjected to discrimination under Title VI, you may file a complaint.

HOW TO FILE A TITLE VI COMPLAINT

You may file a signed, written complaint up to one hundred and eighty (180) days from the date of alleged discrimination by delivering, mailing or faxing your complaint to Wasco County. The complaint should include the following information:

- Your name, mailing address, and how to contact you (i.e., telephone number, email address, etc.)
- Name, address, phone number and relationship of Representative to Complainant, if applicable
- How, when, where and why you believe you were discriminated against. Include the location, names and contact information of any witnesses.
- Other information that you deem significant

The complaint may also be filed in writing with Wasco County at the following address:

Wasco County
ATTN: Title VI Complaint Coordinator
401 E 3rd St. Suite 200
The Dalles, OR 97058

By phone: 541-506-2520

By fax: 541-296-2551

NOTE: Wasco County encourages all complainants to certify all mail that is sent through the U.S. Postal Service and/or ensure that all written correspondence can be tracked easily. For complaints originally submitted by facsimile, an original, signed copy of the complaint must be mailed to the Title VI Coordinator as soon as possible, but no later than 180 days from the alleged date of discrimination.

What happens to your complaint after it is submitted to Wasco County?

All complaints alleging discrimination based on race, color or national origin in a service or benefit provided by Wasco County will be directly addressed by Wasco County. Wasco County provides for staff to take complaints and forward them to the Title VI Complaint Coordinator (Office Administrator) who categorizes, tracks them, and develops responses and forwards them to the Wasco County Administrator for approval. The Administrator will investigate the complaint and make a determination. Formal investigation of the complaint will be confidential and will include, but is not limited to, details of the specific incident, frequency and dates of occurrences and names of any witnesses. Customer will be notified of resolution.

Wasco County shall also provide appropriate assistance to complainants, including those persons with disabilities, or who are limited in their ability to communicate in English. Additionally, Wasco County shall make every effort to address all complaints in an expeditious and thorough manner.

In instances where additional information is needed for investigation of the complaint, Wasco County will contact the complainant in writing. Please note that in responding to any requests for additional information, a complainant's failure to provide the requested information within thirty (30) calendar days may result in the administrative closure of the complaint.

Once sufficient information for investigating the complaint is received by Wasco County, a written response will be drafted, subject to review by the County's attorney. If appropriate, Wasco County's attorney may administratively close the complaint. In this case, Wasco County will notify the complainant of the action as soon as possible.

How you will be notified of the outcome of your complaint:

Wasco County will send a final written response to the complainant and advise the complainant of his or her right to 1) appeal within seven (7) calendar days of receipt of the final written decision from Wasco County, and/or 2) file a complaint externally with the U.S. Department of Transportation and/or the Federal Transit Administration. Every effort will be made to respond to Title VI complaints within 60 working days of receipt of such complaints, if not sooner.

A written appeal requesting review of a determination of unlawful denial of access or accommodation to services must include the customer's name, address, and telephone contact number. A statement of reason(s) why the applicant believes the denial of accommodation request or access to services was inappropriate is recommended. The Wasco County Board of Commissioners will set a mutually agreed-upon time and place for the review process with the applicant and/or representatives within 30 days of the request. The applicant may submit documents or other information to be included with the record

and considered in the review process. Anyone needing special accommodations may contact Wasco County at 541-296-2520 for assistance.

The right of the appellant to a prompt and equitable resolution of the complaint must not be impaired by the appellant's pursuit of other remedies, such as filing of a complaint with the Department of Justice or other appropriate federal agency or the filing of a suit in state or federal court. Use of this procedure is not a prerequisite to the pursuit of other remedies.

In addition to the complaint process described above, a complainant may file a Title VI complaint or lawsuit with the following offices:

Federal Transit Administration Office of Civil Rights
 Attention: Title VI Program Coordinator
 East Building, 5th Floor – TCR
 1200 New Jersey Ave., SE
 Washington, DC 20590

Oregon Department of Transportation
 Office of Civil Rights, MS 23
 3930 Fairview Industrial Drive SE
 Salem, OR 97302

U.S. Department of Justice
 Civil Rights Division
 Coordination and Review
 Section – NWB
 950 Pennsylvania Ave, NW
 Washington, DC 20530

Disposition of Complaints and Resolution

Sustained Complaints- If the complaint is substantiated and a probable cause of a discriminatory practice based on race, color, or national origin is found to exist, Wasco County shall endeavor to eliminate said practice by means of a Remedial Action Plan. The Remedial Plan shall include: a list of all corrective actions accepted by the agency; description of how the corrective action will be implemented; and a written assurance that the agency will implement the accepted corrective action in the manner discussed in the plan.

Unsustained Complaints- If there is insufficient evidence to either prove or disprove the allegation(s) both parties to the complaint will be informed of the reason(s) for this disposition.

Unfounded Complaint- If it is determined that an act reported pursuant to this policy/procedure did not in fact occur, a finding of unfounded shall be made.

Exonerated Complaints- If it is determined that an act reported pursuant to this policy/procedure did in fact occur, but was lawful and proper within the guidelines established herein, a finding of exonerated shall be made.

Recording Title VI Investigations, Complaints and Lawsuits

In order to comply with 49 CFR Section 21.9(b), Wasco County prepares and maintains a list of any active investigations conducted by entities other than the FTA, lawsuits, or complaints naming Wasco County that allege discrimination on the basis of race, color, or national origin. This list includes the date of the investigation, lawsuit, or complaint was filed; a summary of the allegation(s); the status of the investigation, lawsuit, or complaint; and actions taken by the recipient in response to the investigation, lawsuit, or complaint. The Wasco County Title VI Complaint Coordinator (Office Administrator) maintains these files until closed. The Wasco County Title VI Complaint Coordinator will also maintain a log of all complaints received. Records will be stored according to state and federal record retention requirements. Tracked information will be reported to ODOT as the grantor of the funds as required.

Additional Information upon Request

At the discretion of FTA, information other than that required by the referenced circular may be requested, in writing, from Wasco County in order to investigate complaints of discrimination or to resolve concerns about possible noncompliance with Title VI requirements. The Wasco County Title VI Complaint Coordinator is available to provide additional information as needed and to respond to any inquiry.

BOARD COMPOSITION AND MINORITY REPRESENTATION ON NON-ELECTED BODIES

Wasco County is overseen by a Board of Commissioners, and the table depicting the membership of this Board as of March 2023 is below:

	Not Hispanic or Latino	Hispanic or Latino
Population (2020 Census)	21,653	5017
Wasco County Board of Commissioners	3	

Of Those Who Are Not Hispanic or Latino							
	White Alone	Black or African American Alone	Asian Alone	Native Hawaiian Alone	American Indian or Alaskan Native Alone	Some Other Race Alone	Two or more races
Population (2020 Census)	18,703	115	248	185	983	110	1309
Wasco County Board of Commissioners	3						

For the Board of Commissioners and Committees advising the Wasco County Board and transportation operations, Wasco County encourages participation of minorities on the Board and committees in the following manners:

- Posting information about the ability to participate on our website, through our social media platforms and through our newsletter.
- Sending press releases to the local newspapers in our regional service area.
- Conducting direct outreach to organizations and agencies representing the interests of minority populations and/or providing direct services to minority individuals.

RECORD OF TITLE VI OR OTHER CIVIL RIGHTS INVESTIGATIONS, COMPLAINTS OR LAWSUITS

To date, there have been no Title VI investigations, complaints or lawsuits.

LIMITED ENGLISH PROFICIENCY PLAN

Wasco County is committed to breaking down language barriers by implementing consistent standards of language assistance across its service area. Wasco County has adopted a Limited English Proficiency Plan as part of our Title VI policy. The plan is attached.

NOTIFYING BENEFICIARIES OF THEIR RIGHTS UNDER TITLE VI

Our website includes our Title VI policy and complaint form. The website also states the Anti-Discrimination Statement as listed in this plan. Wasco County's Title VI policy and complaint form are also posted at Wasco County's office (located at 401 E 3rd St. Suite 200, The Dalles, OR). The Title VI Compliance Statement is included in rider guides and bus schedules as appropriate. Finally, the Title VI Compliance Statement is posted inside vehicles used for public transportation. Individuals who believe they have been discriminated against may request a complaint form from the Office Administrator at Wasco County's office.

ANALYSIS OF CONSTRUCTION PROJECTS

Over the last three years Wasco County has not completed a construction project requiring an environmental assessment (EA) or environmental impact statement (EIS).

INCLUSIVE PUBLIC PARTICIPATION

Community Outreach is a requirement of Title VI. Wasco County and its sub-recipients shall seek out and consider the viewpoints of minority and low-income populations in the course of conducting public outreach. Specific information about MCEDD's programs can be found in their Title VI policy.

NON-DISCRIMINATION STATEMENT

Non-Discrimination Statement: Wasco County is an affirmative-action, equal-opportunity employer. Public Transportation services are available to all without regard to race, color, national origin, gender, gender identity, religion, age, height, weight, disability, political beliefs, sexual orientation, marital status, family status or veteran status.

Declaración de No Discriminación: Wasco County y son empleadores de acción afirmativa e igualdad de oportunidades. Servicios de transporte públicos son disponibles a todos sin importar raza, color, origen nacional, genero, identidad de genero, religión, edad, altura, peso, incapacidad, creencias políticas, orientación sexual, estado de matrimonio, estado familiar o si es veterano de guerra.

Wasco County's Title VI policy and complaint form are posted on the Wasco County website (<http://co.wasco.or.us>) and at Wasco County's offices (located at 401 E 3rd St. Suite 200, The Dalles, OR). Individuals who believe they have been discriminated against may request a complaint form from the Office Administrator at Wasco County's office.

Ref: FTA Circular 4702.1B Title VI and Title VI Dependent Guidelines for Federal Transit Administration Recipients

Purpose

The purpose of this policy is to establish guidelines to effectively monitor and ensure that Wasco County is in compliance with all FTA Title VI requirements and regulations in order to carry out the provisions of the Department of Transportation's (DOT) Title VI Regulations at 49 CFR Part 21.

Authorities

Title VI of the Civil Rights Act of 1964, as amended, provides that no person in the United States shall, on the grounds of race, color, or national origin be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity receiving federal financial assistance.

Policy Statement

Wasco County assures that no person shall, on the grounds of race, color, or national origin as provided by Title VI of the Civil Rights Act of 1964, as amended, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity. Wasco County is committed to creating and maintaining programs and services that are free of all forms of discrimination.

Responsibilities

All employees of Wasco County shall follow the intent of these guidelines in a manner that reflects the organization's policy. Employees receiving information regarding violations of this order shall determine if there is any basis for the allegation and shall proceed with resolution as stated in the sections *Employee Responsibility* and/or *Investigation of Complaints and Appeal Process*.

Certification and Assurance

To ensure accordance with 49 CFR Section 21.7, every application for financial assistance from FTA must be accompanied by an assurance that the applicant will carry out the program in compliance with Title VI of the Civil Rights Act of 1964. This requirement shall be fulfilled when the applicant submits its annual certifications and assurances to FTA. The text of FTA's annual certifications and assurances is available on FTA's Web site. Wasco County complies with this instruction annually in order to receive FTA funding.

NOTIFICATION OF COMPLIANCE WITH TITLE VI

In order to comply with 49 CFR Section 21.9 (d) MCEDD has posted information for the public regarding the Title VI obligations and protections against discrimination afforded to the public by Title VI on the Wasco County website. Wasco County has also posted the following notice of compliance with Title VI,

which is visible to the public at the Wasco County office and directs the public to the Wasco County website and to the appropriate phone number to inquire for more information. Additionally, this information is available upon request.

Notification of Compliance with Title VI

Wasco County complies with Title VI and Title VI Dependent Guidelines for Federal Transit Administration Recipients. Title VI obligations and protections against discrimination afforded to the public by Title VI can be found on the Wasco County website at <http://www.co.wasco.or.us>. This information is also available upon request, please inquire inside office or contact Title VI Complaint Coordinator at (541) 506-2520.

Notificación de la conformidad con Title VI

Wasco County se conforma con las pautas dependientes del Title VI y del Title VI para los recipientes federales de la administración del tránsito. Las obligaciones y las protecciones del Title VI contra la discriminación producida al público por Title VI se pueden encontrar en el Web site de Wasco County en <http://www.co.wasco.or.us>. Esta información está también disponible a petición, investiga por favor dentro de oficina o entra en contacto con a coordinador de la queja del Title VI en (541) 506-2520.

APPROVED this 19th day of February, 2025.

Wasco County Board of Commissioners



Scott C. Hege, Commission Chair



Philip L. Brady, Vice-Chair



Jeff Justesen, County Commissioner

APPENDIX A

LIMITED ENGLISH PROFICIENCY PLAN

Introduction

This *Limited English Proficiency Plan* has been prepared to address Wasco County's responsibilities as a recipient of federal financial assistance as they relate to the needs of individuals with limited English language skills. The plan has been prepared in accordance with Title VI of the Civil Rights Act of 1964, 42 U.S.C. 2000d, et seq, and its implementing regulations, which state that no person shall be subjected to discrimination on the basis of race, color or national origin.

Executive Order 13166, titled *Improving Access to Services for Persons with Limited English Proficiency*, indicates that differing treatment based upon a person's inability to speak, read, write or understands English is a type of national origin discrimination. It directs each agency to publish guidance for its respective recipients clarifying their obligation to ensure that such discrimination does not take place. This order applies to all state and local agencies which receive federal funds, including Wasco County.

Wasco County is committed to breaking down language barriers by implementing consistent standards of language assistance across its service area.

Elements of an Effective LEP Policy

The US Department of Justice, Civil Rights Division has developed a set of elements that may be helpful in designing an LEP policy or plan. These elements include:

1. Identifying LEP person who needs language assistance
2. Identifying ways in which language assistance will be provided
3. Training staff
4. Providing notice to LEP persons
5. Monitoring and updating the LEP Plan

These recommended elements have been incorporated into this plan.

Methodology and Four Factor Analysis

Methodology for Assessing Needs and Reasonable Steps for an Effective LEP Policy

Wasco County analyzes four factors to determine what reasonable steps should be taken to ensure meaningful access for LEP persons:

1. The number or proportion of LEP person eligible to be served or likely to be encountered by a program, activity, or service of the recipient or grantee.
2. The frequency with which LEP individuals come in contact with the program.
3. The nature and importance of the program, activity, or service provided by the recipient to the LEP Community.
4. The resources available to Wasco County and the overall cost.

The greater the number or proportion of eligible LEP persons; the greater the frequency with which they have contact with a program, activity, or service; and the greater the importance of that program, activity, or service, the more likely enhanced language services will be needed.

The Four-Factor Analysis

Each of the factors outlined above is examined to determine the extent of language assistance measures required. Recommendations in this plan are based on the results of the analysis.

Factor 1: The Proportion, Numbers and Distribution of LEP Persons

The Census Bureau has a range of four classifications of how well people speak English. The classifications are 'very well,' 'well,' 'not well,' and 'not at all.' Table 1 in the appendix of this plan shows data about the population of the Wasco County region who speak English less than 'very well.' Based on this information, there are 1,448 out of 25,160 (or **5.75%**) who speak English less than 'very well' with 1,322 speaking Spanish as their language.

Factor 2: Frequency of Contact with LEP Individuals

Contacts with Wasco County are made through its offices in The Dalles, its websites, its social media pages, its officers, and its staff who make presentations and build networks among public agencies and private employers in Wasco County. Wasco County serves LEP persons daily via: Spanish content on the Wasco County website that is available online at all times. We have an office accessible to the public and therefore accessible to LEP individuals, however we currently do not have much contact with LEP individuals. Wasco County utilizes translation services from Maria Pena in The Dalles, Oregon to produce publications to distribute in Spanish.

Factor 3: The Nature and Importance of the Program, Activity, or Service to LEP

Wasco County serves individuals throughout the County in a variety of ways which include Business Assistance Services, Mobility Management and Transportation Services, Technical Assistance Services and Regional Planning. While important to the region, the Technical Assistance and Regional Planning activities generally serve entities/organizations rather than individuals. The Business Assistance and Mobility Management/Transportation programs, however, engage directly with entities/organizations, as well as individuals. The nature of their services thus has greater potential for offering services to LEP individuals.

Factor 4: The Resources Available to WASCO COUNTY and the Overall Cost

Wasco County reviewed its available resources that could be used for providing LEP assistance, specifically for written resource materials and translation services for the most likely needed programs and services. Wasco County's funds are limited. Thus, the costs associated with necessary translation are allocated on an as-needed basis each fiscal year. Wasco County's current in-house language capabilities are English, with limited Spanish. Wasco County partners with Maria Pena who has provided experienced staff fluent in Spanish to assist as needed. Wasco County has not encountered a need to have language services in other languages besides Spanish.

Implementation Plan

Options

Federal fund recipients have two main ways to provide language services: oral interpretation either in person or via telephone interpretation service and written translation. The correct mix should be based on what is both necessary and reasonable in light of the four-factor analysis. Wasco County is defining an interpreter as a person who translates spoken language orally, as opposed to a translator, who translates

written language and a translator as a person who transfers the meaning of written text from one language into another. The person who translates orally is not a translator, but an interpreter.

Considering the relatively small scale of Wasco County, the low concentration of LEP individuals in the service area, and Wasco County's financial resources, it is necessary to limit language aid to the most basic and cost-effective services. Other than vital documents, if there are any language assistance measures required for the LEP individuals, Wasco County shall proceed with oral interpretation options to meet all requests for those language groups to ensure equal access while also complying with LEP regulations.

Proposed Actions

Wasco County will take the following actions:

- With advance notice of at least seven working days, Wasco County will provide interpreter services at public meetings.
- The Census Bureau "I-speak" Language Identification Card will be distributed to all employees that may potentially encounter LEP individuals.
- Publications of Wasco County's Title VI complaint form is made available on our website.
- In the event that a Wasco County employee encounters a LEP individual, they will follow the procedure listed below.

Office Encounter

1. Provide an "I-speak" language identification cards to determine the language spoken of the LEP individual.
2. Once the foreign language is determined, provide information to the Title VI coordinator who will contact an interpreter.
3. If the need for a vital document to be translated arises, the Title VI coordinator will have the document translated and provided to the requestor as soon as possible.

In Writing

1. Once a letter has been received it will be immediately forwarded to the Title VI Coordinator.
2. The Title VI Coordinator will contact a translator to determine the specifics of the letter request information.
3. The Title VI Coordinator will work with the elected agency to provide the requested service to the individual in a timely manner.

Over the Phone

1. If someone calls into Wasco County office speaking another language, every attempt will be made to keep that individual on the line until an interpreter can be conferenced into the line and if possible determine the language spoken of the caller.
2. Once the language spoken by the caller has been identified, we will proceed with providing the requested assistance to the LEP individual.

Wasco County Staff Training

Wasco County staff will be provided training at staff meetings of the requirements for providing meaningful access to services for LEP persons.

Providing Meaningful Access to Limited English Proficient (LEP) Persons

Title VI and its implementing regulations require that recipients of federal funds take responsible steps to ensure meaningful access to the benefits, services, information, and other important portions of their programs and activities for individuals who are Limited English Proficient. Wasco County partners with local nonprofits to provide translation services as necessary.

Employee Responsibility

Each employee shall:

1. Ensure that there are no barriers to service or accommodation that would prevent usage or access to services.
2. Train subordinates as to what constitutes discrimination and barriers to access.
3. Take prompt and appropriate action to avoid and minimize the incidence of any form of discrimination.
4. Notify the Human Resources Director in writing of the circumstances surrounding any reported allegations of discrimination no later than the next business day.

Notice and Access**Providing Notice to LEP Persons**

Wasco County will provide language service by notifying LEP persons of services available free of charge. Wasco County will post the LEP Plan on our website. Wasco County will post notices of available services, in languages LEP persons would understand, in the office in places where LEP persons may seek services and on our website.

Wasco County staff will be informally surveyed periodically on their experience concerning any contacts with LEP persons during the previous year to identify modifications to this plan to improve outreach and services to Limited English Proficient Persons.

LEP Plan Access

A copy of the LEP plan document can be requested at Wasco County's main office during normal business hours:

Wasco County Title VI Coordinator
401 E 3rd St. Suite 200
The Dalles, OR 97058
By phone: 541-506-2520
By fax: 541-296-2551

Our website includes our Title VI policy and complaint form. The website also states the Anti-Discrimination Statement. Wasco County's Title VI policy and complaint form are also posted at Wasco County's office (401 E 3rd St. Suite 200, The Dalles, OR). Individuals who believe they have been discriminated against may request a complaint form from the Office Administrator at Wasco County's office.

APPENDIX B

LIMITED ENGLISH PROFICIENCY DATA TABLE

Table: ACSST5Y2022.S1601

Wasco County, Oregon												
	Total		Percent		Percent of specified language speakers							
					Speak English only or speak English "very well"		Percent speak English only or speak English "very well"		Speak English less than "very well"		Percent speak English less than "very well"	
Label	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error
Population 5 years and over	25,160	±51	(X)	(X)	23,712	±235	94.2%	±0.9	1,448	±229	5.8%	±0.9
Speak only English	20,838	±336	82.8%	±1.3	(X)	(X)	(X)	(X)	(X)	(X)	(X)	(X)
Speak a language other than English	4,322	±334	17.2%	±1.3	2,874	±341	66.5%	±5.1	1,448	±229	33.5%	±5.1
SPEAK A LANGUAGE OTHER THAN ENGLISH												
Spanish	3,789	±309	15.1%	±1.2	2,467	±309	65.1%	±5.7	1,322	±231	34.9%	±5.7
5 to 17 years old	1,037	±138	4.1%	±0.5	875	±169	84.4%	±10.6	162	±109	15.6%	±10.6
18 to 64 years old	2,605	±275	10.4%	±1.1	1,525	±281	58.5%	±7.0	1,080	±180	41.5%	±7.0
65 years old and over	147	±46	0.6%	±0.2	67	±42	45.6%	±22.4	80	±37	54.4%	±22.4
Other Indo-European languages	238	±98	0.9%	±0.4	182	±81	76.5%	±11.9	56	±37	23.5%	±11.9
5 to 17 years old	13	±20	0.1%	±0.1	13	±20	100.0%	±91.2	0	±25	0.0%	±91.2
18 to 64 years old	177	±84	0.7%	±0.3	132	±64	74.6%	±16.8	45	±39	25.4%	±16.8
65 years old and over	48	±38	0.2%	±0.2	37	±31	77.1%	±31.3	11	±18	22.9%	±31.3
Asian and Pacific Island languages	144	±78	0.6%	±0.3	80	±76	55.6%	±32.8	64	±44	44.4%	±32.8
5 to 17 years old	0	±25	0.0%	±0.2	0	±25	-	**	0	±25	-	**
18 to 64 years old	103	±84	0.4%	±0.3	80	±76	77.7%	±21.5	23	±24	22.3%	±21.5
65 years old and over	41	±43	0.2%	±0.2	0	±25	0.0%	±51.4	41	±43	100.0%	±51.4
Other languages	151	±63	0.6%	±0.2	145	±63	96.0%	±6.5	6	±9	4.0%	±6.5
5 to 17 years old	51	±33	0.2%	±0.1	51	±33	100.0%	±46.1	0	±25	0.0%	±46.1
18 to 64 years old	72	±55	0.3%	±0.2	66	±54	91.7%	±13.9	6	±9	8.3%	±13.9
65 years old and over	28	±21	0.1%	±0.1	28	±21	100.0%	±62.2	0	±25	0.0%	±62.2
CITIZENS 18 YEARS AND OVER												

Table: ACSST5Y2022.S1601

	Wasco County, Oregon											
	Total		Percent		Percent of specified language speakers							
					Speak English only or speak English "very well"		Percent speak English only or speak English "very well"		Speak English less than "very well"		Percent speak English less than "very well"	
Label	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error
All citizens 18 years old and over	19,086	±319	(X)	(X)	18,726	±317	98.1%	±0.8	360	±163	1.9%	±0.8
Speak only English	17,399	±311	91.2%	±1.3	(X)	(X)	(X)	(X)	(X)	(X)	(X)	(X)
Speak a language other than English	1,687	±264	8.8%	±1.3	1,327	±255	78.7%	±9.1	360	±163	21.3%	±9.1
Spanish	1,372	±253	7.2%	±1.3	1,065	±226	77.6%	±10.4	307	±159	22.4%	±10.4
Other languages	315	±92	1.7%	±0.5	262	±89	83.2%	±13.3	53	±43	16.8%	±13.3
Source: American Community Survey 2022 Five-Year Estimates												