



October 8, 2024

Lane Transit District Board of Directors
3500 East 17th Ave.
Eugene, OR 97403

Dear Lane Transit District Board of Directors,

I am writing to express my enthusiastic support for the proposed service recommendations in LTD's System Review. This process, marked by the meaningful involvement of community members, riders, and government partners, reflects a thoughtful, data-informed approach to ensuring that public transportation in Lane County evolves in alignment with the needs of our diverse population.

The comprehensive survey clearly highlights the community's desire for more frequent and reliable service. The consultants' recommendations to increase frequency on nearly all metro and rural routes, both in the short and long term, are essential improvements. Reliable and frequent service is crucial for boosting ridership, reducing congestion, promoting sustainability, and expanding access to jobs, education, healthcare, and other vital services.

In Springfield Public Schools, many of our students rely on mass transit to access education, after-school programs, and other community resources. By improving the frequency and reliability of routes, LTD can play an even greater role in supporting student attendance, reducing absenteeism, and ensuring all students—regardless of socioeconomic background—can engage fully in educational opportunities and extracurricular activities.

LTD is a critical asset for our community. I strongly encourage the Board of Directors to adopt these service recommendations, which will further strengthen our transit system and uphold LTD's legacy of excellence.

Thank you for your time and consideration.

Sincerely,

Todd Hamilton
Superintendent



Willamalane Park and Recreation District | 250 S. 32nd St., Springfield OR 97478-6302
541-736-4544 | willamalane.org

October 14, 2024

Lane Transit District Board of Directors
3500 East 17th Ave.
Eugene, OR 97403

Dear Lane Transit District Board of Directors,

I am writing to support the proposed service recommendations in LTD's System Review. These recommendations come after a thorough community engagement process, and I trust the data-driven approach included in these recommendations.

As the primary provider of parks and recreation in Springfield, we rely on LTD to get many community members to our parks, recreation facilities, paths, and trails. Upon review, the data highlights the community's demand for more frequent and reliable service, which can reduce barriers to accessing parks and recreation. These short and long-term recommendations aim to increase frequency on nearly all metro and rural routes, which we think will directly support our mission of providing exceptional parks and recreation to enrich the lives of everyone we serve. In addition, many of our employees rely on LTD to get to work, and these recommendations should make it easier and more efficient to get Willamalane staff to their worksite. This is especially highlighted in the recommendation to "Expand the number of high-frequency corridors," which is especially needed in Springfield.

LTD is a critical resource for our community and an excellent partner to Willamalane. As Willamalane's Executive Director, I support the recommendations put in front of LTD's Board of Directors.

Thank you for your time and consideration.

Sincerely,

A handwritten signature in black ink that reads "Michael Wargo". The signature is written in a cursive, flowing style.

Michael Wargo, Executive Director
Willamalane Park and Recreation District
MichaelW@willamalane.org

October 15, 2024



Lane Transit District Board of Directors
3500 East 17th Ave.
Eugene, OR 97403

Dear Lane Transit District Board of Directors,

I am writing to you today, strongly supporting the proposed service recommendations in LTD's System Review. This process, with its deep engagement of community members, riders, business community and government partners, reflects a thoughtful and data-driven approach to ensuring that public transportation in Lane County evolves in step with the needs of our diverse population.

The comprehensive survey clearly highlights the community's demand for more frequent and reliable service. The consultants' short- and long-term recommendations to increase frequency on nearly all metro and rural routes is a necessary improvement. Reliable, frequent service is key to increasing ridership, reducing congestion, improving sustainability, and enhancing access to jobs, education, healthcare, and other essential services.

As businesses in our community invest heavily in LTD's service through the local payroll tax, we value and appreciate the consideration that LTD has put into prioritizing these enhancements that will improve the experience for riders and continue to grow ridership.

LTD is a critical resource for our community. I strongly urge the Board of Directors to adopt these service recommendations, which will strengthen our transit system and help LTD continue its legacy of excellence.

Thank you for your time and consideration.

A handwritten signature in black ink, appearing to read "Brittany Q". The signature is fluid and cursive.

Brittany Quick-Warner
President & CEO, Eugene Area Chamber of Commerce
brittanyw@eugenechamber.com

Dear Lane Transit District Board of Directors,

As regular riders who depend on LTD to get to school and around town, we fully support the proposed service recommendations from the System Review. More buses, more often, and more direct routes between key locations are exactly what this community needs. We participated in a review of the LTD system and showed our interest in this ongoing process. We recognize this is only the first step in adjusting our system to make it more direct and accessible for all members of our community.

However, these improvements would make it easier for us as students—and many other students like us—to get to where we need to go on time and reduce the stress of missing buses or school pickup due to inconsistent schedules. Having a transit system we can rely on is so important, especially for those of us who don't have access to a car.

We hope the Board will approve these recommendations and appreciate you considering them. They would make a big difference in the daily lives of students and for many others who rely on LTD.

Thank you for your consideration!

Lane Youth Transportation Advisory Council of
Lane Council of Governments

 10-14-2024



101 South A Street, PO Box 155, Springfield, OR 97477
541-746-1651 | www.springfield-chamber.org

October 14, 2024

RE: LTD System Review Process and Recommendations

Dear LTD Board of Directors,

On behalf of the Springfield Area Chamber of Commerce please accept this letter of support for LTD's System Review process and the recommendations that have emerged as part of this important effort. This comprehensive review has demonstrated a transparent, data-driven approach, along with broad and diverse community engagement. These are critical elements of a responsible public transit system, and I commend LTD for their thoughtful and measured approach to addressing both short-term and long-term transit needs in our community.

First, I appreciate the cost-neutral, actionable steps outlined in the Short-Term Service Recommendations. These changes, which LTD can implement in the next year without significant impact to current resources, strike a sensible balance between optimizing existing service and maintaining operational sustainability. Specifically, they do not require additional buses or operators, yet provide meaningful improvements that benefit current riders while positioning LTD for future growth. Such pragmatic solutions are especially important given the fiscal pressures faced by public transit agencies, our local employees, and employers.

Equally important are the Long-Term Service Recommendations, which lay the groundwork for a stronger, more adaptable transit system that aligns with the evolving needs of the community. I recognize that these changes will require additional resources, including new buses and operators, and that they cannot be implemented all at once. However, LTD's phased approach, coupled with ongoing community input, ensures that the system will grow in a way that is both responsible and responsive to future demand.

I urge the Board to adopt these recommendations, recognizing the balance between immediate improvements and the need for longer-term investments. Moving forward, I also encourage LTD to continue utilizing transparent, data-driven benchmarking to measure progress and ensure the long-term success of these initiatives. Moreover, ongoing engagement with key community stakeholders will be essential to maintaining trust and ensuring the system evolves in a way that meets the diverse needs of all residents.

Thank you for your consideration, and for your continued dedication to improving public transportation in our region.

Sincerely,

A handwritten signature in black ink, appearing to read 'V. Mikkelsen'.

Vonnie Mikkelsen, IOM
President and CEO
Springfield Area Chamber of Commerce