

Vault
CITY OF NEWBERG
CITY RECORDER INDEX NO. 1570
**Interoffice
Memorandum**

To: Dawn Wilson, Legal Department
From: Mary Newell, NPD *Mary*
Subject: Contract
Date: July 30, 1997

Here is the signed original contract with TFP, the company which provides our Video Imaging system. I have retained a copy of the contract. Please file the original with other contracts.

TFP INC.

MAINTENANCE AGREEMENT

CUSTOMER: NEWBERG POLICE DEPARTMENT
414 E. 1st Street
Newberg, OR 97132

TERM: From July 1, 1997 through June 30, 1998
Seven days a Week, 24 Hours a Day

HARDWARE: Computer and other Peripherals purchased from TFP Inc. as part of the Computerized Photo Imaging System (HARDWARE).

SOFTWARE: INSTANT-IMAGE™, INSTANT-RETRIEVE™, INSTANT-LINK™, NETWORK SYSTEM (THE SOFTWARE)

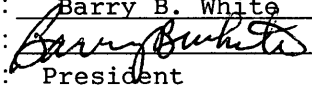
AMOUNT: \$3,311.52

PAYMENT TERMS: Full payment due at commencement of maintenance term.

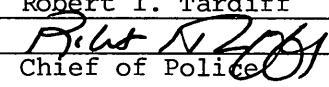
SERVICES PROVIDED:

1. TFP Inc. will, at no additional expense to NEWBERG POLICE DEPARTMENT, provide next-day delivery of a replacement unit for any piece of HARDWARE that malfunctions due to normal wear and tear. TFP Inc. will provide next-day delivery by UPS Red Label, FedEx Priority Overnight, or a similar type service. When these services will not provide next-day service, the NEWBERG POLICE DEPARTMENT will decide whether they want next-scheduled delivery service or Counter-to-Counter Airline service. If the NEWBERG POLICE DEPARTMENT selects Counter-to-Counter service, then the NEWBERG POLICE DEPARTMENT will pick-up the package at the Airline Counter. This equipment will be loaned to you until the failing unit has been repaired by TFP Inc.
2. TFP Inc. will, at no additional expense to NEWBERG POLICE DEPARTMENT, repair or replace any piece of HARDWARE that malfunctions due to normal wear and tear.
3. TFP Inc. will, at no additional expense to NEWBERG POLICE DEPARTMENT, correct any failures of THE SOFTWARE to meet its specifications.
4. TFP Inc. will, at no additional expense to NEWBERG POLICE DEPARTMENT, provide all enhancements and additions to THE SOFTWARE.
5. TFP Inc. will, at no additional expense to NEWBERG POLICE DEPARTMENT, provide all hardware and software needed to provide remote site support. NEWBERG POLICE DEPARTMENT is responsible for providing the telephone line.
6. If the above procedure does not satisfactorily resolve the problem, at no additional expense to NEWBERG POLICE DEPARTMENT, TFP Inc. will send a qualified technician to your site to correct the problem.

TFP Inc.

Name : Barry B. White
Sign : 
Title : President
Date : 7-24-'97
Invoice # : 9206148

NEWBERG POLICE DEPARTMENT

Name : Robert I. Tardiff
Sign : 
Title : Chief of Police
Date : 6/19/97
P.O. # : _____