

PRESS RELEASE

DATE: October 18, 2023

TOPIC: Water Service Line Survey: Watch for it in your mailbox

CONTACT: Public Works Department (541) 296-5401

FOR RELEASE: IMMEDIATELY

The City of The Dalles water service line survey has been mailed out to every water customer in the City's service area.

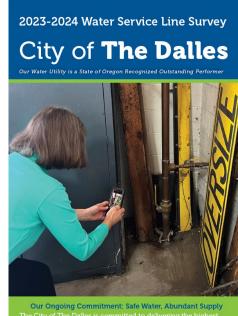
The City of The Dalles has no known lead service lines in our system. However, to comply with the Federal Lead and Copper Rule Revised, the City must record an inventory of all materials in our system from the water main to where the service line connects to your building.

You can help! Use the unique QR code on the survey mailed to you to fill out a short online survey and upload a picture of your scratch test.

The brochure that will soon arrive in your mailbox has simple instructions for doing the scratch test. There is also a how-to-video available on the City website.

Learn more at thedalles.org/waterservicelinesurvey

Questions or comments can be directed to the Public Works office (541) 296-5401 or Jill Hoyenga, Regulatory Compliance Manager at (541) 506-2005.



Our Ongoing Commitment: Safe Water, Abundant Sulpply The City of The Dalles is committed to delivering the highest quality drinking water possible. To that end, we remain vigilant in meeting the challenges of new regulations, while continuing to serve the needs of all of our water users.

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