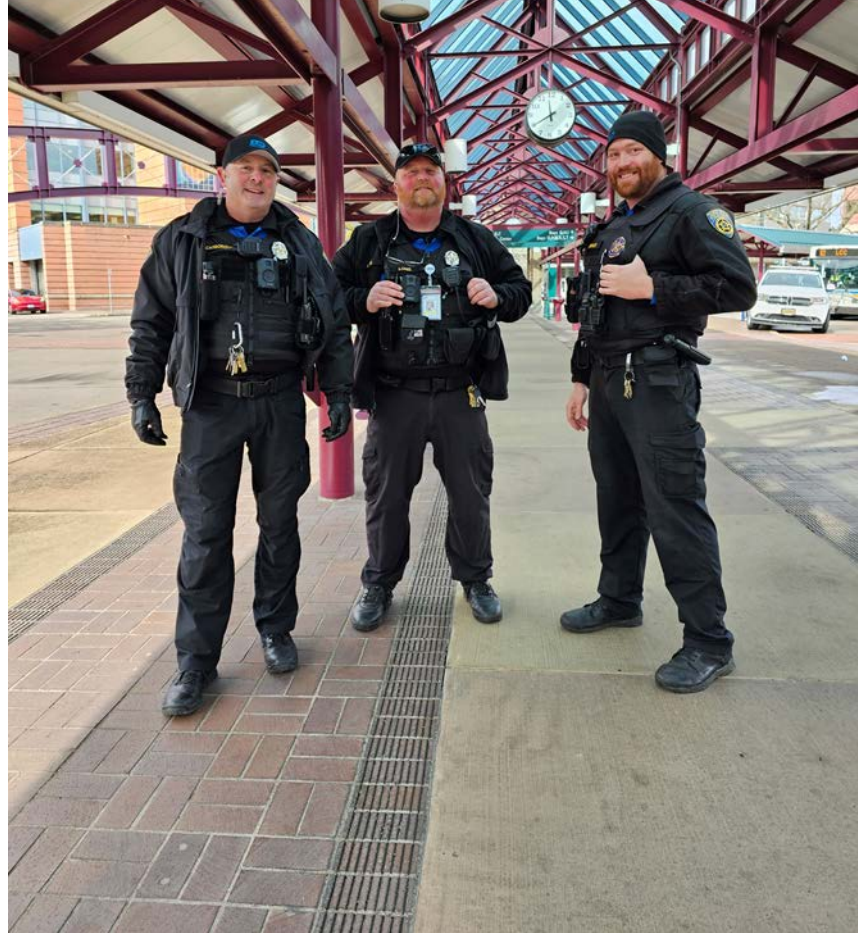


PUBLIC SAFETY UPDATE – TRANSIT AMBASSADOR PROGRAM



Public Safety – Timeline

- **October 19, 2016 Board Meeting –
G4S Contracted Services → LTD Employees**
- **Pre-COVID**
- **Pandemic Times**
- **Post Pandemic**



What is being done now?

- **Increased Public Safety Officer FTE from 15 and adding an additional Operations Transit Field Supervisor.**
- **Working with outside agencies.**
- **Developing Ambassador Program.**
- **LTD Administrative staff are riding the system.**



Transit Ambassador Program



- **Ambassadors are:**
 - **A welcoming presence**
 - **A deterrent to challenging situations**
 - **Able to answer questions and help**
 - **Observe and report any concerns**

- **Ambassadors are not:**
 - **Public Safety Officers**

How can we all help?

- **Ride a bus!**
- **Wear your LTD branded clothes.**
- **Attend a bystander training.**
- **Spread the word to those you know.**

