

LTD SBP Quarterly Updates

November 1, 2022



Lane Transit District

LTD.org



MISSION

Connecting Our Community

VISION

In all that we do, we are committed to creating a more connected, sustainable, and equitable community

VALUES

Respect, Integrity, Innovation, Equity, Safety, and Collaboration

AGENDA – Calibri 44 pt



Q1 Results Review



SBP Quarterly Standard Work Updates



Timeline Agreements

Organizational Scorecard Progress

Strategic	Target	Q2FY22	Q3FY22	Q4FY22	Q1FY23
Customer Satisfaction	30	18.5	20.6	19.8	29.5
Employee Engagement	25	0	0	20.5	20.5
Community Value	20	0	0	0	12
Financial Health	15	18.4	18.4	18.4	16
Sustainability	10	7.9	7.9	7.9	8.1
Total	100	44.8	46.9	66.6	86.1

SBP Standard Work

1. Tactic Sponsors are required to update milestone progress on the [TransPro Online Tactic Dashboard](#) (Quarterly)
2. Scorecard IS Contacts are required to provide measurements to SBP Manager for [LTD Org Scorecard](#) Tabulation (Quarterly)
3. Results are reviewed and discussed with tactical teams (Quarterly)
4. Results are reported to the LTD Board (Quarterly)
5. Results are reported to the LTD Strategic Planning Committee (?)

Timeline Agreements

Fiscal Year Quarter	Team Review	Tracking Deadline	Board Report	SPC Report
FY 23 Q1 (Jul – Sep '22)	N/A	Oct 10, 2022	Nov 16, 2022	Dec 27, 2022
FY 23 Q2 (Oct – Dec '22)		Jan 6, 2023		
FY 23 Q3 (Jan – Mar '23)		Apr 7, 2023		
FY 23 Q4 (Apr – Jun '23)		Jul 7, 2023		
FY 24 Q1 (Jul – Sep '23)		Oct 6, 2023		
FY 24 Q2 (Oct – Dec '23)		Jan 5, 2024		
FY 24 Q3 (Jan – Mar '24)		Apr 5, 2024		
FY 24 Q4 (Apr – Jun '24)		Jul 5, 2024		

Discussion Points

- Team Review before or after deadlines?
- Current Materials Deadline makes it impossible to hit Board Session in first month of new quarter.