



MISSION

CONNECTING OUR COMMUNITY.

VISION

IN ALL THAT WE DO, WE ARE COMMITTED TO CREATING A MORE CONNECTED, SUSTAINABLE, AND EQUITABLE COMMUNITY.

VALUES

RESPECT, INTEGRITY, INNOVATION, EQUITY, SAFETY, AND COLLABORATION.



STRATEGIC AREAS OF FOCUS

Customer satisfaction

Employee engagement

Community value

Financial health

Sustainability







Funding Goal >70% covered by grants



Project Proposals

Vetting

Adoption

Funding Goal >70% covered by grants



Project Proposals

INTERNAL SOURCES

Long-range Plans

Policies

Department Requests

Technology Upgrade Needs EXTERNAL SOURCES

Riders

Community Partners

Board

PROPOSALS

Descriptions

Independent cost estimates

Lifecycle

Resource requirements

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CRITERIA

Strategic Business Plan

Guiding Principles

PRIORITIZE

Resource capacity

Tier I Tier II Tier III

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Project Proposals			Vetting		Adoption	
INTERNAL SOURCES Long-range Plans Policies Department Requests Technology Upgrade Needs	EXTERNAL SOURCES Riders Community Partners Board	PROPOSALS Descriptions Independent cost estimates Lifecycle costs Resource requirements	Strategic Business Plan Guiding Principles	Resource capacity Tier I Tier II Tier III	Receive Public comments Recommend changes Approval	BOARD Conduct Public Hearings Receive public comments Direct changes Adopt

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