

RideSource Services Overview

LTD Board Worksession, March 2, 2022



Lane Transit District

LTD.org



MISSION

CONNECTING OUR COMMUNITY.

VISION

IN ALL THAT WE DO, WE ARE COMMITTED TO
CREATING A MORE CONNECTED, SUSTAINABLE, AND
EQUITABLE COMMUNITY.

VALUES

RESPECT, INTEGRITY, INNOVATION, EQUITY, SAFETY,
AND COLLABORATION.



RideSource Operations



RideSource is a one-call center, serving many people who are eligible for multiple programs. RideSource services are critical connections to an independent enriching life. Services are provided using our locally owned fleet of small buses, in addition to taxis, medical transports, trains and planes.



Two major RideSource programs include:

- ADA Paratransit, Metro Eugene/Springfield and Florence
- Medicaid Non-Emergency Medical Transportation



Meet the RideSource Fleet



54 LTD Owned Vehicles
(We replace ~10/year)
53 External Fleet Vehicles

- Internal Fleet vehicles are leased to a contractor
- External Fleet vehicles are owned by private providers
- *LTD provides for maintenance expenses on internal fleet vehicles.*

RideSource ADA Paratransit



- \$3.5 million in FY22 program costs in Over 60,000 estimated rides in FY22
 - Metro ADA Paratransit Service = ~61,000 Rides
- $\frac{3}{4}$ mile service area from fixed route services

Florence ADA



Rhody Express

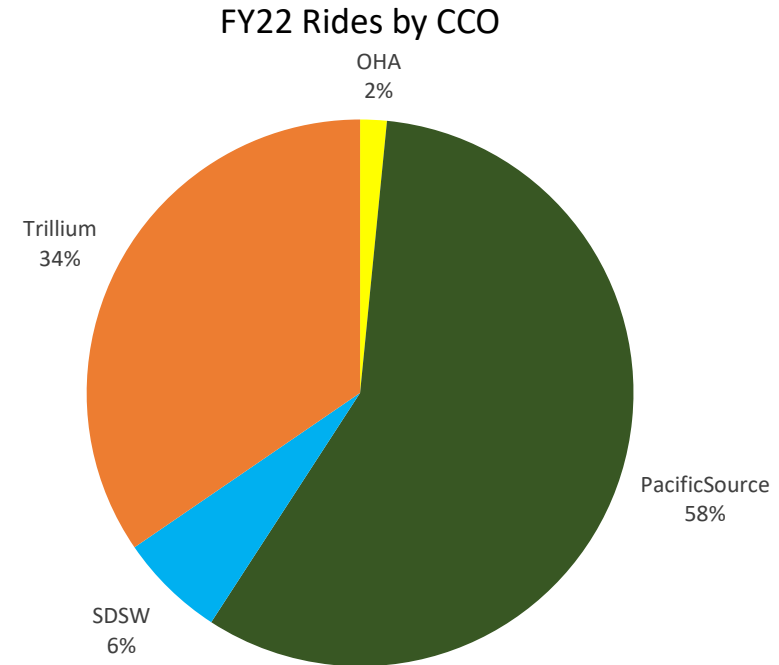
- City of Florence
 - Operated by River Cities Taxi
- ~\$200k in program costs in FY22
- Approx. 2,200 Miles/Month fixed route
- ~1,000 ADA trips in FY22



RideSource Non-Emergent Medical Transportation



- \$15 million in program costs in FY22
- Over 190,000 Rides estimated for FY22
 - PacificSource = 110,000 rides
 - Trillium = 66,000 rides
 - OHA = 3,000 rides
 - SDSW = 12,000 rides
- *Contracts with Trillium, PacificSource, DHS and OHA*





RideSource Programs

- Behavioral Health Transportation
- Crucial Connections
- DD53 Work Trips
- Mobility Management
- Pre-School Transportation
- Shopper Shuttle
- Travel Training
- Transit Hosts
- Veterans Transportation
- Volunteer Escort
- Waivered Transportation





Upcoming Operations RFP

- Contract is periodically publicly bid
- New contract period expected to begin 9/1/22
- Request for proposals expected soon
- LTD Board will review and be asked to approve the finalized contract
- Separately, there will also be a RFP and contract for a RideSource operations analysis



Questions and Answers

