

MINUTES OF HUMAN RELATIONS COMMITTEE MEETING

LANE TRANSIT DISTRICT BOARD OF DIRECTORS

December 5, 2016

Pursuant to notice given to *The Register-Guard* for publication on December 1, 2016, and distributed to persons on the mailing list of the District, a meeting of the Lane Transit District Board of Directors Human Relations Committee was held at 5:00 p.m. on Monday, December 5, 2016, in the District's Board Room at 3500 E 17<sup>th</sup> Avenue, Eugene.

Present: Gary Gillespie, Chair  
Gary Wildish  
Julie Grossman  
Aurora Jackson, General Manager  
Roland Hoskins, Director of Administrative Services  
David Collier, Human Relations Manager  
Jeanne Schapper, Clerk of the Board

Guest: Dwight Purdy, Thorp, Purdy, Jewett, Urness & Wilkinson P.C.

**CALL TO ORDER/ROLL CALL:** Mr. Gillespie called the meeting to order and called the roll.

**APPROVAL OF MINUTES:**

MOTION Mr. Wildish moved approval of the October 17, 2016, minutes; Ms. Grossman provided the second.

VOTE The motion was approved as follows:

AYES: Gillespie, Wildish, Grossman (3)  
NAYS: None

**EXECUTIVE SESSION PURSUANT TO ORS 192.660(2)(i):**

MOTION It was moved by Mr. Wildish and seconded by Ms. Grossman that the Committee meet in Executive Session pursuant to ORS 192.660(2)(i) to review and evaluate the employment-related performance of the general manager of LTD.

VOTE The motion was approved as follows:

AYES: Grossman, Gillespie, Wildish (3)  
NAYS: None

The Committee entered Executive Session at 5:02 p.m.

**RETURN TO REGULAR SESSION:** The Committee returned to regular session at 6:04 p.m.

**GENERAL MANAGER EVALUATION:** The Committee reviewed the draft General Manager Self-Evaluation, which included suggested goals for the next 12 months.

During the discussion, the Committee came to consensus regarding the general manager evaluation as follows:

**1. Continue relationship building with Board, community, and LTD personnel.**

The Human Relations (HR) Committee found that this effort has been exceptionally well done over the last year. Ms. Jackson has demonstrated a willingness to introduce herself and build relationships on all three fronts.

**2. Recommend modifications to operational procedures that need adjustment.**

Ms. Jackson has brought with her to LTD a fresh set of eyes and a determination to shore up procedures that struck her as inefficient and problematic from the very beginning. She has greatly improved areas that the Board identified as needing immediate attention and acted thoughtfully and decisively to improve other operations.

**3. Recommend revisions to the Organization Chart as may be appropriate.**

The HR Committee believes that Ms. Jackson has appropriately and effectively built the staffing structure needed to respond best to her style of leadership. Indications are that staff are reacting favorably and feel optimistic and supported. It will be the HR Committee's recommendation that the Board work with Ms. Jackson to identify the best way to gauge staff morale and productivity going forward in this new structure. The HR Committee moved away from asking staff directly for their input at this time--a decision based on the need for staff relations to be Ms. Jackson's work, and that it's the responsibility of the LTD Board to evaluate her ability to do so satisfactorily. It will be a team effort going forward to determine how to best ensure that LTD staff are satisfied with the direction of the organization and their work environment.

**4. Lead the Board in developing efficiencies related to other Board advisory committees, fiscal responsibility, service quality, and communication.**

It is the belief of the HR Committee that Ms. Jackson has made important progress here: for example, engaging the Board early in conversations of weighty and complex issues, and finding ways to streamline reports. It will be the recommendation of the HR Committee that improvement efforts related to engaging the committee formerly known as the EmX Steering Committee continue.

**5. Investigate additional revenue sources for transit.**

In addition to what is noted in Ms. Jackson's Self-evaluation, it is the recommendation of the HR Committee that this becomes an opportunity for community engagement and leadership—perhaps potentially the focus of a Board subcommittee or newly formed task force. (This could conceivably be a good way to engage the more skeptical business leaders who support transit but grow weary of taxation.)

**6. Lead the Board in developing a Short-Range Transportation Plan.**

This is a work in progress. It is the belief of the HR Committee that Ms. Jackson has shown commitment to laying the foundation for long-term planning. She is motivated and strategic in her preparation for this. It is the recommendation of the HR Committee to identify specific measurable benchmarks that can be objectively noted as progress here.

**7. Lead the LTD Board in developing a Long-Range Transportation Plan.**

Again, it will be the HR Committee's recommendation to establish specific measurable benchmarks.

MOTION Ms. Grossman moved that Ms. Jackson's job performance over her first 12 months to be rated as "outstanding" and that it be recommended to the LTD Board of Directors to adhere to its contractual obligation that the general manager receives a \$2,000 salary increase. The motion was seconded by Mr. Wildish.

VOTE      The motion was approved as follows:  
            AYES:            Gillespie, Wildish, Grossman (3)  
            NAYS:            None

**NEXT MEETING:** The next meeting will be held on Monday, January 9, at 5:00 p.m., to discuss general manager goals and objectives for the next evaluation period.

**ADJOURNMENT:** The meeting was adjourned at 6:26 p.m.

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Recording Secretary

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