

MINUTES OF BOARD SERVICE COMMITTEE

LANE TRANSIT DISTRICT

Wednesday, February 23, 2012

Pursuant to notice given to *The Register-Guard* for publication on February 20, 2012, and distributed to persons on the mailing list of the District, the Board Service Committee of the Lane Transit District held a meeting on Thursday, February 23, 2012, beginning at 3 p.m. in the LTD Board Room at 3500 East 17th Avenue, Eugene.

Present: Greg Evans
Ed Necker
Doris Towery
Andy Vobora, Director of Service Planning, Accessibility, and Marketing
Will Mueller, Service Planning Manager
Heather Lindsay, Service Planner
Ken Augustson, Service Planner
Terry Parker, Accessible Services Manager
Angie Sifuentez, Public Relations Specialist
Cosette Rees, Public Relations Specialist,
Eileen Mugglewortz, Minutes Recorder

I. CALL TO ORDER

Mr. Evans called the meeting of the Lane Transit District (LTD) Board Service Committee to order.

II. ROLL CALL

Mr. Evans called the roll.

III. APPROVAL OF MINUTES

Mr. Evans moved to approve the minutes as presented. Mr. Necker seconded the motion and the minutes of the February 9, 2011, meeting were unanimously approved.

IV. REVIEW SERVICE ADJUSTMENTS and PEER PERFORMANCE METRICS

Annual Route Review 2012

LTD staff reviewed changes under consideration as part of the 2011 Annual Route Review (ARR).

Will Mueller lead the group's discussion around the Service Change Summary for FY 12-13 document that was included in the meeting packet (page 8). He discussed categories outlined on the summary, including routes with added service, miscellaneous trip deletions on various routes, routes with minor changes, and system-wide changes.

Mr. Mueller told the group that after a review of historical data and route statistics, the top two considerations for this year's ARR were:

- The addition of weekday/Saturday evening service on EmX in order to increase capacity. The service proposal would result in extending 15-minute service by one hour between 8:45 p.m. to 9:45 p.m.
- The deletion of school trips on five routes.

Mr. Mueller told the group that the decision to delete these school trips was made because the school bus pass program had ended, and it was the feeling of staff that the very small number of school boardings could be handled with regular route capacity.

Mr. Mueller discussed the system-wide changes outlined on the ARR document. He told the group that staff were considering the costs of adding back two days of holiday service. There was a lengthy discussion about the public service element of holiday service for those riders who are dependent on LTD services and the hardship they suffer without access to bus service to carry on normal daily routines.

On-Time Performance Peer Comparison

Heather Lindsay discussed the On-Time Performance Peer Comparison 2011 data that was included in the packet (page 9). LTD was ranked by comparisons to 12 peer agencies. LTD's on-time performance ranked in the mid to top range in the *Missed Timepoints* analysis.

Ken Augustson reviewed the Peer Agency Per Capita Analysis. LTD was the leader in *Per Capita Service Hours*, *Per Capita Unlinked Trips*, and *Unlinked Passenger Trips Per Vehicle Revenue Hours*. In the Comparison of Peer Agencies on Selected Weekday Metrics category, LTD ranked in the mid to top range in the *Percent of Layovers* and *Percent of Deadheads* categories.

Following a review of these materials, the group discussed elements of the proposed changes and noted that the changes were minor. The cost of the proposed changes was approximately .12 percent of service hours.

If the full Board adopts the service package presented, the changes go into effect on September 30, 2012.

V. ADJOURNMENT

The meeting was adjourned at 4:40 p.m.

q:\reference\board packet final\2012\02\board service committee\minutes02-23-12meeting.doc