

MINUTES OF THE MEETING  
ACCESSIBLE TRANSPORTATION COMMITTEE

Tuesday, June 15, 2010  
10am – Noon  
Lane Transit District  
3500 East 17<sup>th</sup> Avenue – Eugene, Oregon

MEMBERS PRESENT:

L. M. Reese, Chair, presiding	Kay Metzger
Hugh Massengill, Vice Chair	Kristine Sirmans
Aline Goddard	Eleanor Mulder
Mary Otten	Mark Phinney
Bob Proctor	Annie Saville

LTD BOARD MEMBER (ex officio)

Ed Necker

COMMUNITY REPRESENTATIVES:

Bill Morganti	Mike Cetto
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OTHERS PRESENT:

Irene Ferguson	Natasha DeSantis
Misty Lister	Paul Blaylock
Stefan Kiatkowski	Amber Perry
April Gorgi	Michelle Apparcell
Iva Pfiesser	

STAFF:

Susan Hekimoglu	Rand Stamm
Terry Parker	Kris Lyons
Fred Stouffer	Joe McCormack
	Charlie Simmons

**I. Call to Order**

Mr. Reese called the meeting of the Accessible Transportation Committee (ATC) to order.

**II. Introductions, Announcements, Agenda Review**

Those present introduced themselves.

Ms. Parker announced the person who usually did the open captioning was unable to attend today's meeting.

Mr. Reese announced the following ATC members' terms were ending: Ann Angvick, Bob Proctor, L. M. Reese. Today's meeting included a celebration of their contribution to the committee. Mr. Reese added the Half-fare program to the agenda.

### III. Audience Participation

Ms. Saville reported she had learned from an EmX driver that the securement systems were not working properly. The driver reported the systems were flimsy and the driver did not expect them to last very long.

Ms. Parker thanked Ms. Saville for the feedback, adding staff would check with fleet on the problem.

### IV. Half-fare Program

Mr. Reese said a work group was needed to review the half-fare program and the free ride for attendants' policies.

Ms. Parker explained a work group consisting of Andy Vobora and several bus operators had been formed to review fares and on-board fare collection. The half-fare program appeared to be generating some misuse of the half-fare card and attendants appeared to be riding while not appearing to be doing any attendant work. Due to budget constraints, LTD needed to look at the half-fare program, who was being certified for participation in the program, and whether attendants should continue to ride for free or pay half-fare. There was an agreement to form a workgroup including the ATC members and agency staff to work through the issues. It would be important for agencies to participate because they would be involved in a recertification program.

Ms. Saville understood the half-fare cards were widely used and was unaware of abuse. However, she had observed the attendant portion appearing to be misused.

The following ATC members volunteered to serve on the workgroup: Mr. Necker, Mr. Massengill, and Mr. Kiatkowski.

### V. ACTION: Minutes Approval, April 20, 2010

Ms. Otten, seconded by Mr. Massengill, moved that the minutes for April 20, 2010 be approved as submitted. The motion passed unanimously with Ms. Mulder abstaining because she had not received the minutes and was unable to review them.

### VI. ACTION: Membership

Ms. Hekimoglu reported the ATC membership committee, consisting of Mark Phinney, Bob Proctor and Hugh Massengill, had been communicating via e-mail to consider membership appointments, officer nominations, and to review the Bylaws for Fiscal Year 2010-2011, beginning July 1, 2010. Following an aggressive membership recruitment that included an article in *The Register-Guard*, notices on the LTD Web and Facebook Page, a mass e-mail communication, and an article in LTD's monthly publication, *BusTalk*, three applications were received for membership consideration. Additionally, three current positions were up for reappointment. A continued, more targeted effort to recruit members for current vacant positions would continue during the summer. The membership

committee recommended deferring action until September when a full roster could be presented to the ATC. There was no objection to the membership committee's recommendation.

Mr. Phinney commended Ms. Hekimoglu for her efforts on behalf of the membership committee.

**VII. ACTION: Election of Officers for FY2010-2011**

Mr. Reese opened the nominations for ATC Chair and Vice Chair.

Ms. Otten nominated Mr. Massengill for Chair, which he accepted.

Mr. Reese closed the nominations and called for a vote.

Mr. Massengill was elected unanimously with Mr. Massengill abstaining from voting.

Mr. Massengill nominated Ms. Otten for Vice Chair, which she accepted.

Mr. Reese closed the nominations and called for a vote.

Ms. Otten was elected unanimously with Ms. Otten abstaining from voting.

**VIII. Revised Budget Summary**

Ms. Hekimoglu distributed a document entitled *Special Transportation Fund—Revised Budget Summary for FY2010 and FY 2011*, dated June 15, 2010. Ms. Parker said staff recently had been advised that \$91,525 of anticipated funding would not be available as anticipated. She reviewed the spreadsheet and explained the proposed revisions.

Ms. Otten, seconded by Mr. Massengill, moved that the ATC accept the reallocation of funding as proposed. The motion passed unanimously.

**IX. ATC Work Plan and Meeting Schedule for FY2010-2011**

Ms. Parker directed ATC members to the Agenda Item Summary for the ATC Work Plan and Meeting Schedule for FY2010-2011. There was consensus to adopt the work plan and meeting schedule as presented.

**X. Elimination of Bus Pass Grace Period**

Ms. Parker explained beginning with the sale of July monthly and three-month bus passes, LTD would strictly enforce bus pass expiration dates. The practice had been to allow a grace period through the third day of each month for customers to buy their monthly passes, which were valid from the first day of the month through the last day of the month. Passes went on sale prior to month ending, so customers would not be required to have their new passes on the first day of each month. She agreed to research issues raised by ATC members.

**XI. EmX Pioneer Parkway Mid-block Crossing**

Mr. McCormack offered a PowerPoint presentation reviewing the Gateway EmX mid-block crossing. He noted the project was on schedule to open in January 2011, and the stations would be available for accessibility training in November 2010. In response to a question from Mr. Reese, Mr. McCormack explained other road projects were occurring in the area during the same construction period, and would be completed prior to the EmX opening. He reviewed the mid-block signalized crossings and explained how they would be used, and he responded to questions from ATC members.

Ms. Parker stated the Disabled Services Advisory Committee (DSAC) Advocacy Group had been interested in pedestrian safety, particularly near the round-about on Harlow Road, and she planned to attend one of their upcoming meetings to discuss the issue. She also hoped to provide a tour of the Gateway EmX route before the end of summer.

In response to a question from Ms. Parker, Mr. McCormack confirmed the City of Springfield could set the timing phase on the signalized crossings. He noted it was the job of LTD staff and the ATC to advise the City if the timing was not adequate.

Ms. Parker noted the crossings could be signalized in the future when traffic volumes increased. She said it would be important to be able to develop appropriate training for the different types of signals.

Mr. McCormack said LTD had discussions with the City of Springfield, and the City wished to take the lead on educating people on using the new traffic control systems.

Ms. Parker opined it was important for the public to understand the issues and to know their thoughts were being considered.

**XII. Springfield Station Changes**

Mr. McCormack noted that there would be changes made at the Springfield Station boarding areas to accommodate the two EmX lines that would serve that station.

**XIII. Program Updates****a) ATC Chair's Report**

Mr. Reese thanked ATC members for their confidence in him. He commended Ms. Parker and Ms. Hekimoglu for their work on behalf of the committee.

**b) Lane Transit District**

Ms. Parker directed ATC members to the report included in the Agenda Item Summary.

**c) RideSource Call Center**

Ms. Lyons reported the center continued to be busy, with call volume up to 17,000 to 18,000 calls per month. Call wait times continued to be good. Staff were working more closely with the transportation eligibility program and hoped to bring in additional contracted providers to assist with ADA transportation, which hopefully would reduce costs.

Ms. Parker added staff were working with taxi providers who could do short trips for people who were ambulatory.

Ms. Lyons said the mileage waiver transportation program had been revamped and expanded to other areas of Lane County to provide users approximately 240-250 miles per month for Medicaid non-medical needs.

In response to a question from Mr. Reese, Ms. Parker responded there had been a change in the holiday operation which would begin in September 2010 for RideSource.

**d) RideSource ADA Paratransit Service**

David Braunschweiger reported staff had been busy during the last month with several projects underway and there had not been too many problems. He said staff was using Lane Council of Governments maps, and software had been updated to create better models for travel plans.

**e) South Lane County (Cottage Grove)**

Iva Pfeiffer reported that South Lane Wheels continued with reorganization and cross training. Interviews were underway for the Executive Director position. Ridership was increasing. She invited everyone to the agency's 30<sup>th</sup> anniversary party on September 11, 2010 at Coiner Park in Cottage Grove, which would feature the first annual car show and concert in the park, and a September 11 dedication ceremony.

**f) West Lane County (Florence)**

Ms. Sirmans reported the Rhody Express ridership remained consistent. However, it was down for Rhody weekend, probably due to the weather. She continued to hear good things about the new bus.

**g) East Lane County (Oakridge)**

Ms. Goddard reported that transportation in the Oakridge area was busy. The Diamond Express bus had been in the shop in Portland with a variety of problems, and a back-up vehicle was being used.

**h) White Bird Clinic**

April Georgi reported the recertification process was underway and the new fiscal year for the special transportation program services for people with mental health disabilities would begin on July 1, 2010. White Bird was accepting applications from agencies.

Ms. Hekimoglu reported Anne Lauver was leaving White Bird, and Ms. Georgi would be filling her position.

**i) Other**

Mr. Reese thanked committee members for their work on the committee.

Mr. Proctor thanked Mr. Reese for his service to the LTD ATC.

**XIV. Celebration of Outgoing Members**

Mr. Reese invited everyone to share in the celebration of outgoing members.

**XV: Adjournment**

The meeting adjourned at 11:50 a.m.

*(Recorded by Linda Henry)*