LAKE GROVE WATER DISTRICT RESOLUTION NO. 2020-02

y (

A RESOLUTION ESTABLISHING A TEMPORARY FLEXIBLE PAYMENT POLICY FOR CUSTOMERS EXPERIENCING ECONOMIC HARDSHIP DUE TO COVID-19.

WHEREAS, on March 8, 2020, through Executive Order 20-03, Governor Brown declared a state of emergency due to the public health and safety threats caused by the infectious coronavirus COVID-19, which state of emergency was extended through Executive Order 20-24 and is currently still in effect; and

WHEREAS, throughout the state of emergency, Governor Brown has issued a series of executive orders to help slow the spread of the virus throughout the state, which orders have affected individual and business activities within the state, including, inter alia, prohibiting large gatherings (Executive Order 20-05); prohibiting gatherings of more than twenty-five people (Executive Order 20-07); prohibiting on-premises consumption of food or drink (Executive Order 20-07); ordering Oregonians to stay home, and closing certain retail businesses (Executive Order 20-12); and

WHEREAS, the loss of health and life due to COVID-19, and the curtailing of certain business activities and limiting of certain individual conduct to address the public health concerns and emergency conditions caused by COVID-19, has significantly affected many people and communities, including individual customers of the Lake Grove Water District (the "District"); and

WHEREAS, such effects have included adverse economic impacts to the District's residential customers, including loss of income, loss of employment, layoffs, unpaid furloughs, and reduced work hours for a significant number of people; and

WHEREAS, the District Board of Commissioners (the "Board") wishes to assist those in their community who are experiencing sudden economic hardship by providing flexible payment options and a suspension of certain late fees and charges to residential customers who have been adversely affected by the widespread curtailing of economic activities during this emergency state; and

WHEREAS, the District operates a fee-based public water system and is committed to maintaining cost of service principles and remaining fiscally responsible and accountable to all customers while providing for these flexible payment options and any suspended fees and charges;

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF COMMISSIONERS OF THE LAKE GROVE WATER DISTRICT THAT:

Section 1: A temporary policy is hereby established to provide for flexible payment options for the payment of delinquent amounts and shall be available to all residential customers who have experienced economic hardship due to COVID-19.

Section 2: The terms of the flexible payment agreement shall incorporate the terms identified in the Flexible Payment Policy Proposal dated July 20, 2020 attached hereto as Exhibit A and incorporated herein by this reference.

Section 3: The District Manager is hereby directed and authorized to finalize and administer the policy as substantively outlined in the attached Exhibit A and as modified through discussion of the Board.

<u>Section 4</u>: This policy shall be effective and made available to customers until superseded, modified, repealed, or replaced by future action of the Board.

INTRODUCED AND ADOPTED this <u>30</u> day of <u>July</u> 2020, effective as of the date of adoption.

LAKE GROVE WATER DISTRICT

Attest
