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LANE TRANSIT DISTRICT SPECIAL BOARD MEETING PUBLIC HEARING ON SERVICE

Monday, April 6, 2015
6:00 p.m.

Bascom-Tykeson Rooms
Eugene Public Library
100 W. 10th Avenue, Eugene

A G E N D A

Page No.

- I. CALL TO ORDER
- II. ROLL CALL

Necker _____ Grossman _____ Pierce _____ Gillespie _____
Yeh _____ Wildish _____ Vacant _____
- III. PRELIMINARY REMARKS BY BOARD PRESIDENT
- IV. COMMENTS FROM THE GENERAL MANAGER
- V. PUBLIC HEARING: 2015 ANNUAL ROUTE REVIEW (30 minutes) 2
 - A. Staff Presentation
[Tim Simon]
 - B. Opening of Public Hearing by Board President
 - C. Public Testimony
 - *Each speaker is limited to three (3) minutes.*
 - D. Closing of Public Hearing
 - E. Staff Comments
- VI. ITEMS FOR ACTION AT THIS MEETING
 - A. General Manager Retirement (15 minutes) 4
- VII. ADJOURNMENT

The facility used for this meeting is wheelchair accessible. If you require any special physical or language accommodations, including alternative formats of printed materials, please contact LTD's Administration office as far in advance of the meeting as possible and no later than 48 hours prior to the meeting. To request these arrangements, please call 682-6100 (voice) or 7-1-1 (TTY, through Oregon Relay, for persons with hearing impairments).

AGENDA ITEM SUMMARY

DATE OF MEETING: April 6, 2015

ITEM TITLE: PUBLIC HEARING: 2015 ANNUAL ROUTE REVIEW

PREPARED BY: Tom Schwetz, Planning and Development Manager

ACTION REQUESTED: Conduct a second public hearing on the 2015 Annual Route Review

BACKGROUND:

Lane Transit District evaluates its routes on an annual basis. This process concludes in the spring when the LTD Board of Directors adopts a service plan for the coming fiscal year.

To date, Service Planning staff have met twice with the Service Advisory Committee, which is a staff committee composed of drivers, and Operations, Marketing, Customer Service, and Planning staff. In addition, these proposals have been presented to and discussed by the Board Service Committee. The public outreach process has included presentations to Eugene's Neighborhood Leaders Council, the Good Earth Home and Garden Show, and University of Oregon Off-Campus Housing Fair; and two days at the Eugene Public Library and at the Customer Service Center lobby engaging riders. Materials have been available to the general public and to our riders through social media and the District's web page. More than 728 surveys have been completed, and a number of comments have been provided in writing or via e-mail.

Based on feedback and staff analysis, the proposal that is summarized in the following chart is the package of service proposed for adoption. A description of the changes follow and will be presented during the Board meeting presentation on April 6, 2015. A second public hearing is scheduled as part of that meeting. After conclusion of the two public hearings, staff will consider making modifications to the current Annual Route Review proposal based on public comment and Board direction received. The final recommendation will be presented to the Board at its regular meeting on Wednesday, April 15, 2015.

2015 Annual Route Review Recommendations:

- Service Span – Passengers expressed interest in bus service running later in the evening so that they can use the service for nontraditional work schedules and recreational purposes. Staff are proposing to extend service by approximately one hour during the weekday on core routes. Trips also are being added to certain core routes during weekend service so that all the times match.
- Frequency (Route Nos. 41/43) – Passengers expressed interest in running buses more often on key corridors. The Highway 99/Barger/West 11th and 13th avenues corridor was selected to provide 15-minute service during the busiest travel times of the day for route Nos. 41 and 43. During the a.m. peak time, three trips will be added to Route No. 41, resulting in a trip every 15 minutes from 7:00 a.m. to 8:30 a.m. During the p.m. peak time, three trips will be added to Route No. 43, resulting in a trip every 15 minutes from 3:40 p.m. to 5:15 p.m. This improvement will help the District provide more frequent, safe, and reliable service.

- Frequency (Route Nos. 51/52) – Passengers expressed interest in running buses more often on key corridors. A combined 15-minute frequency will be achieved along the River Road corridor during the majority of the day by adding four trips to route Nos. 51 and 52. This improvement will help the District provide more frequent, safe, and reliable service.
- System Maintenance – Strategic trips will be added that will help alleviate crowded buses, fill in service gaps, and improve schedule adherence for the following routes: 27, 33, 40, 41, 43, 66, and 67.
- VA Service – Route No. 12 Gateway will be extended to serve the new Veterans Administration clinic on Chad Drive and the new call center. This extension will create new crosstown connections with route Nos. 66 and 67 and to other destinations in LTD’s system.

Change Category	Description	Routes	# of Trips	Cost
Span	Increase weekday night service to run later and make all core routes start and end at the same time on weekends	EmX, 11, 12, 13, 24, 28, 36, 40, 41, 43, 51, 66, 67	21	\$384,000
Frequency	Increase frequency to provide faster, safer, and more reliable service	41, 43	6	\$164,000
	Increase frequency to provide faster, safer, and more reliable service	51, 52	4	\$108,000
System Maintenance	Add service to alleviate crowded buses and improve schedule adherence	27, 33, 40, 66, 67	11	\$144,000
Total			42	\$800,000

Changes in service would be effective September 6, 2015.

ATTACHMENTS: None

PROPOSED MOTION: None

Q:\Reference\Board Packet\2015\4\April 6 Spec Mtg Pub Hg\2015 ARR_AIS April Public Hearing Meeting final.docx

AGENDA ITEM SUMMARY

DATE OF MEETING: April 6, 2015

ITEM TITLE: GENERAL MANAGER RETIREMENT

PREPARED BY: Roland Hoskins, Director of Administrative Services

ACTION REQUESTED: Board acceptance of LTD general manager's retirement

BACKGROUND: General Manager Ron Kilcoyne has notified the Board of his plans to retire before the end of the calendar year. To ensure a smooth transition, staff request direction from the Board regarding the next steps involved in the recruitment process.

ATTACHMENTS: None.

PROPOSED MOTION: I move the following resolution:

Resolution No. 2015-010: Be it resolved, that the LTD Board of Directors accepts the retirement of LTD General Manager Ron Kilcoyne and directs LTD staff to begin the recruitment process.

2015 Annual Route Review



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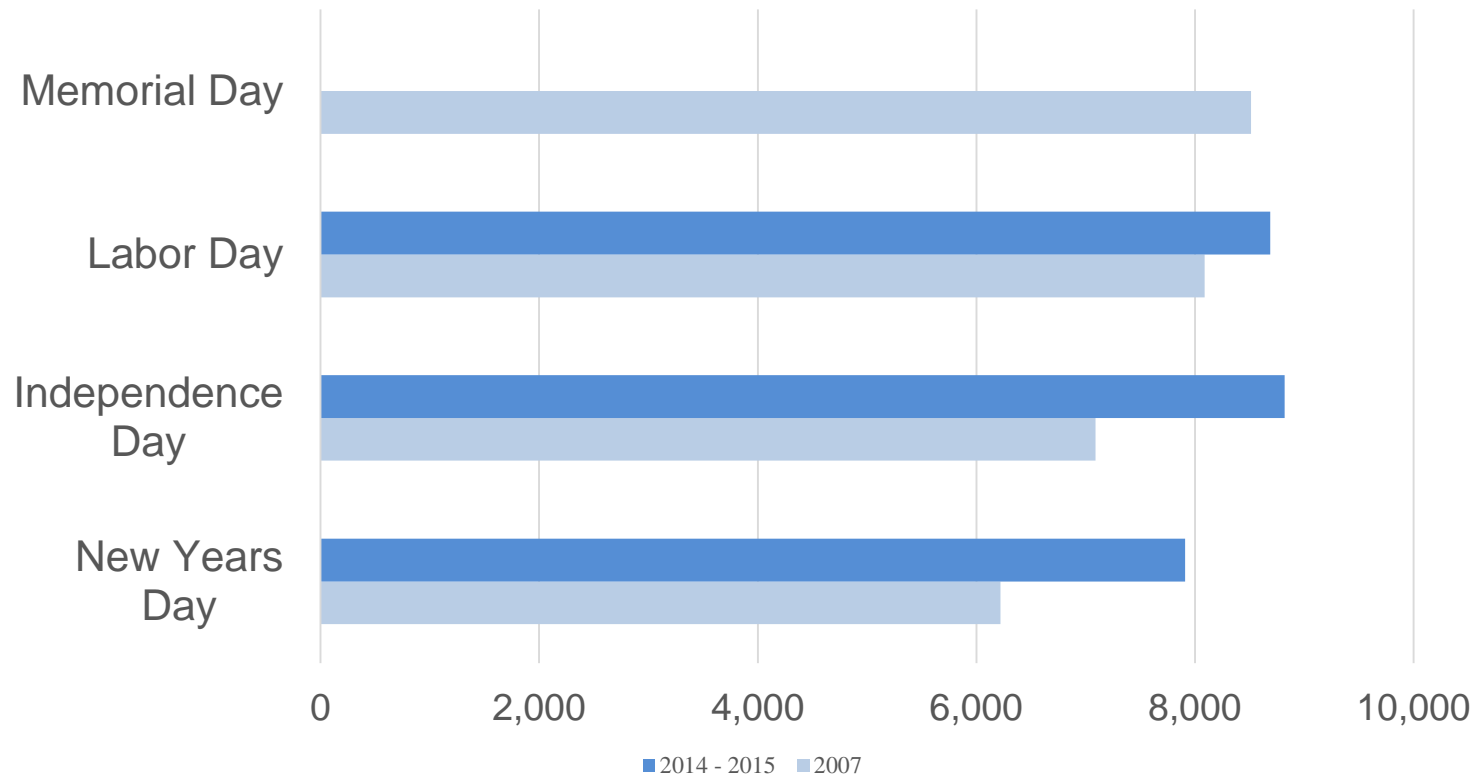
2014 ARR Review

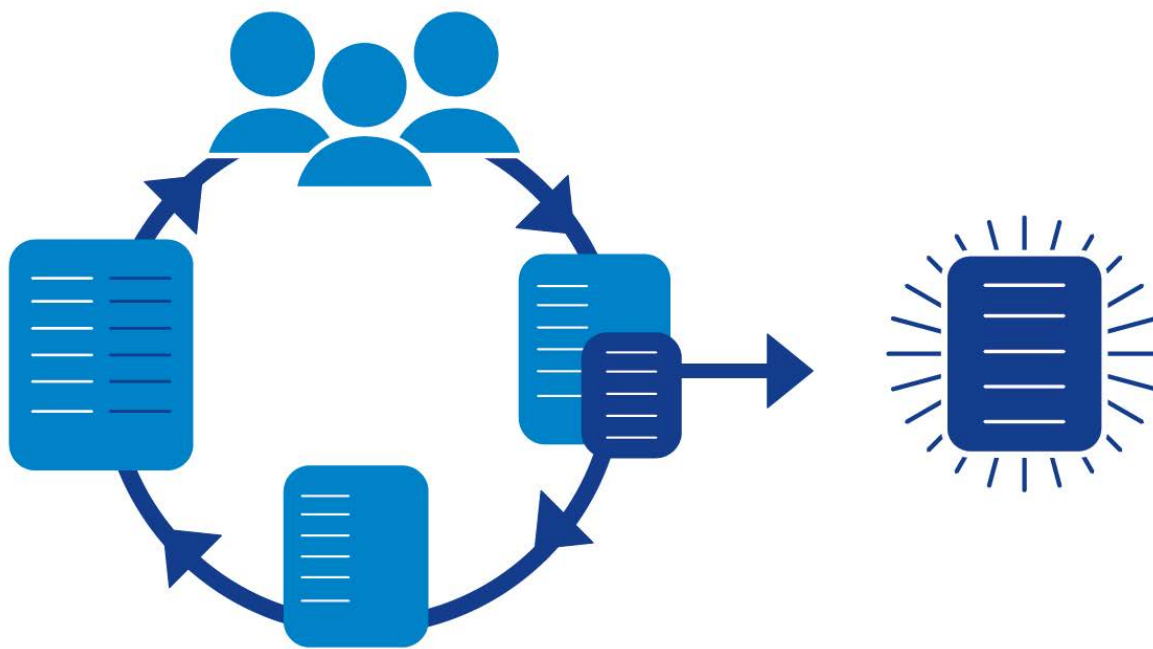
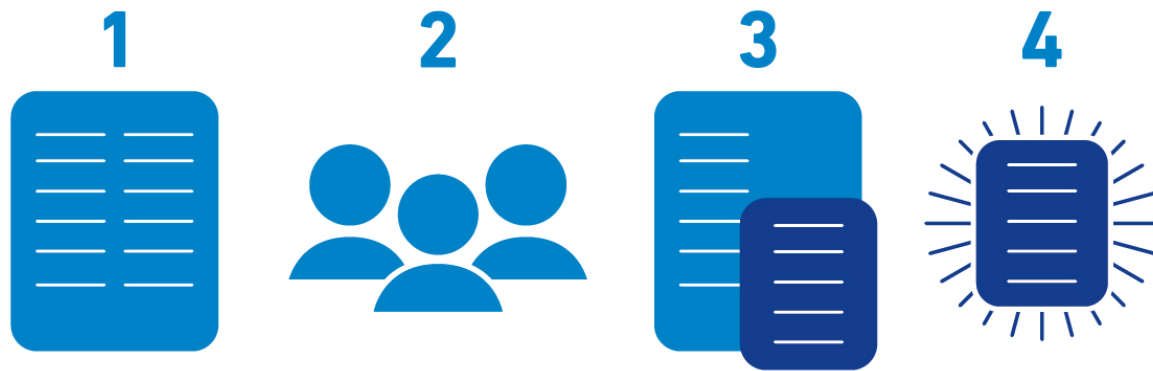
- Route #28 (4% increase)
- Route #55 (40% increase)
- Route #78 (5% increase)
- Route #96 (30% increase)



2014 ARR Review

Holiday Boardings



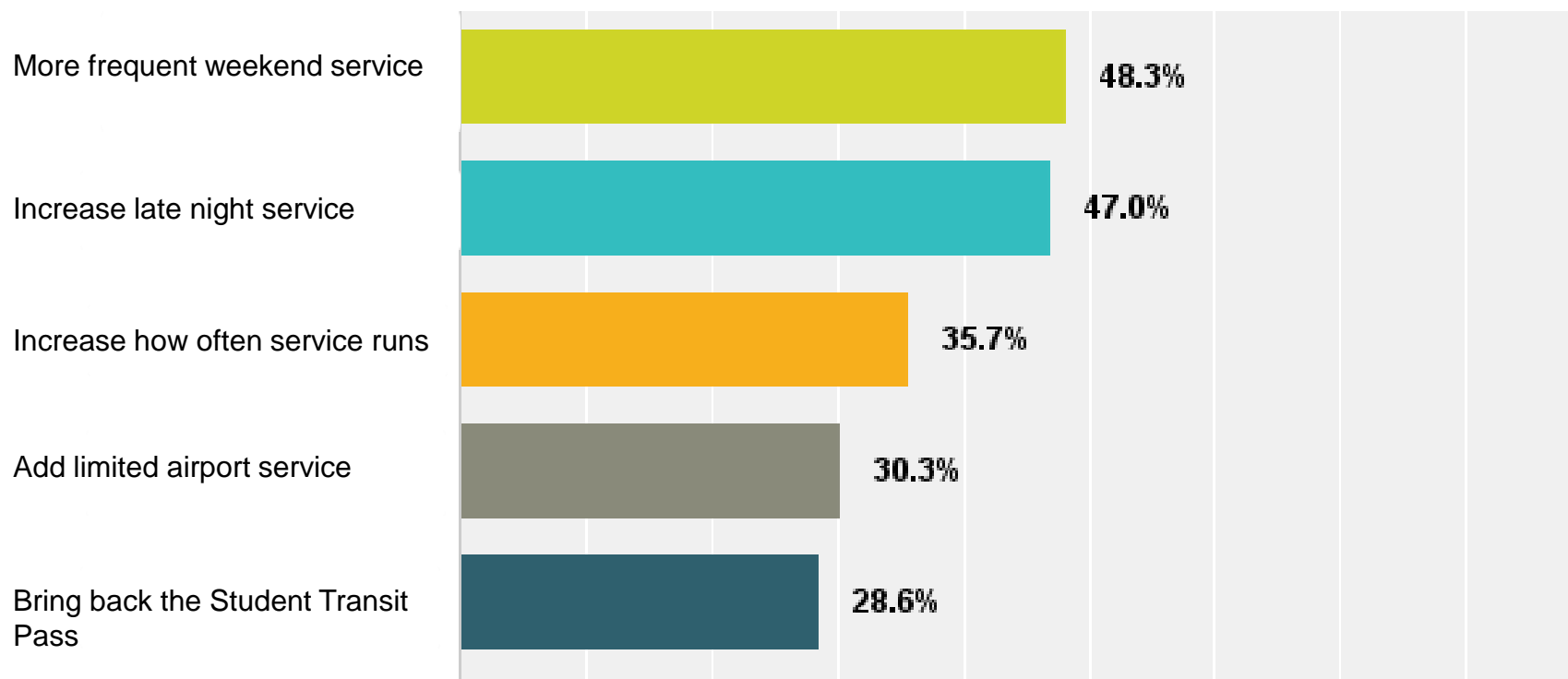


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We are listening...

2014 ARR Survey Results



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2015 ARR List of Proposed Changes

- Increase in Service Span
- Increase in Service Frequency
- Service Additions
- Airport Connector Service
- Modified Routing and Scheduling



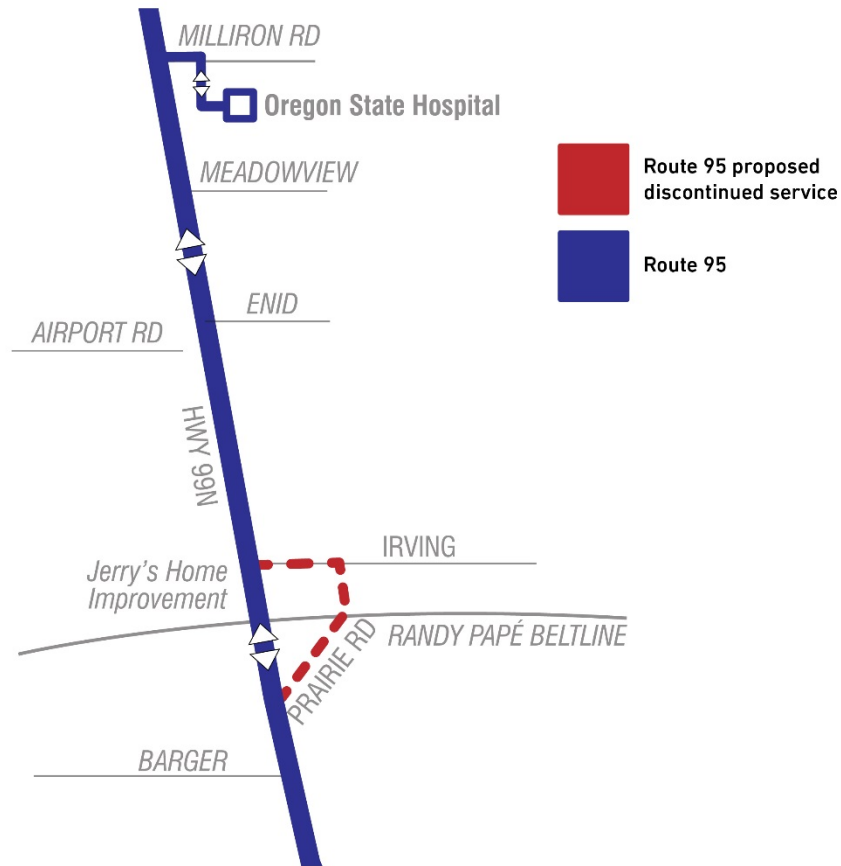
Final Service Package Recommendation

How did we arrive at the recommended service package...?

- **Listened to the public**
- **Listened to employees**
- **Responded to Community Development**



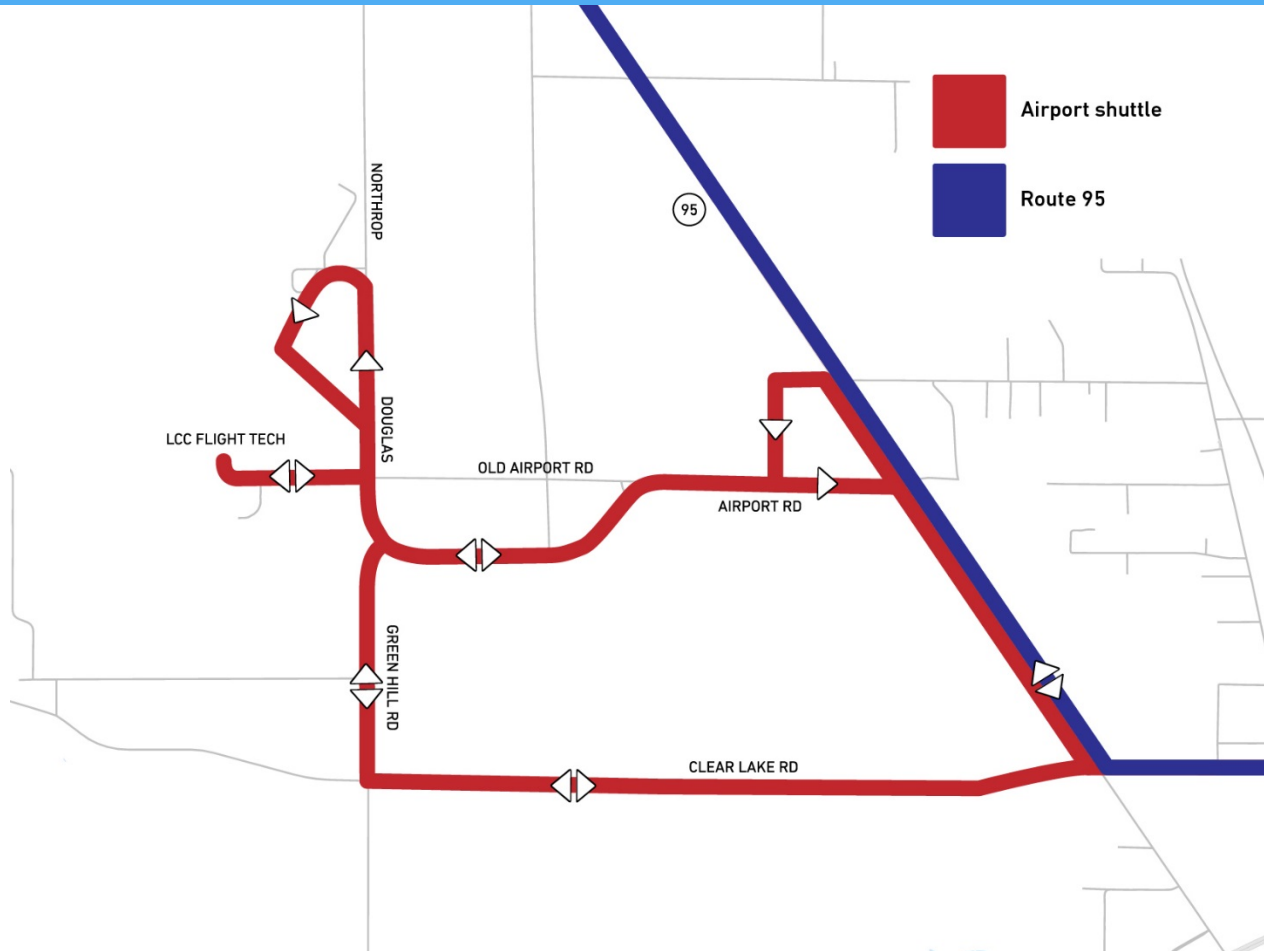
Modified Routing to Route 95



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Proposed Airport Connector Service

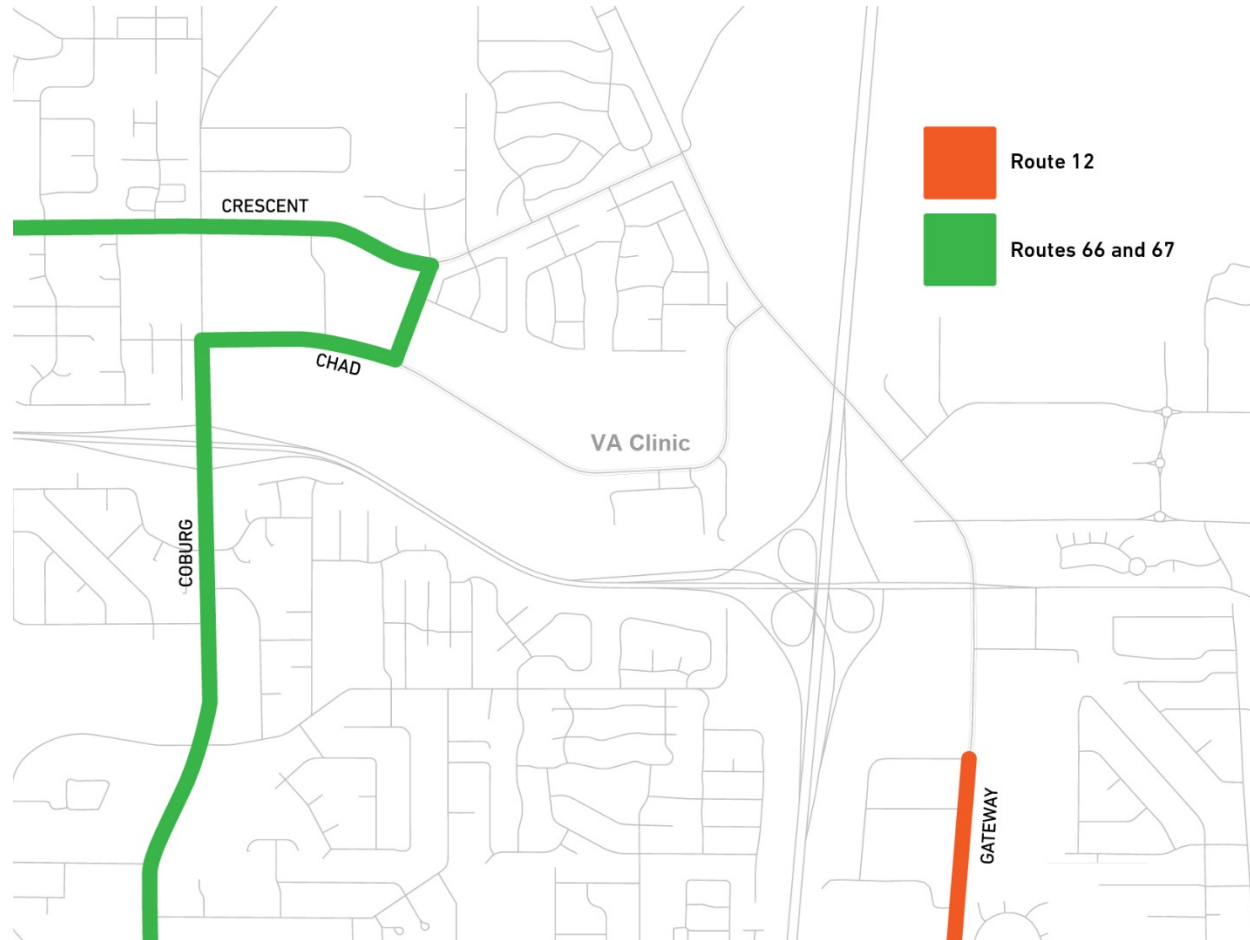


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Service Additions:

Route 12 Connecting to 66 and 67

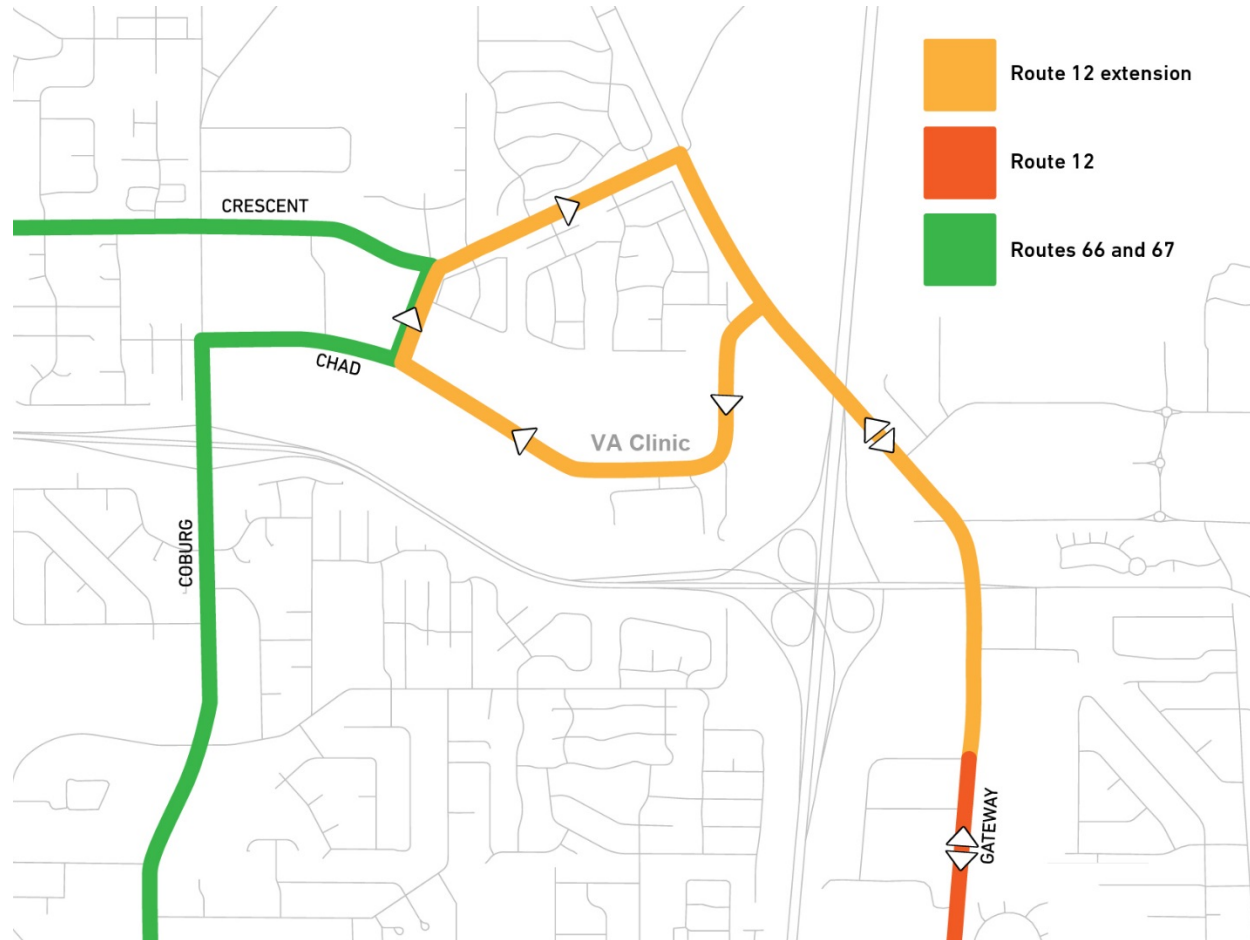


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Service Additions:

Route 12 Connecting to 66 and 67



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Final Service Package Recommendation

...What else did we consider?



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Overcrowded Buses



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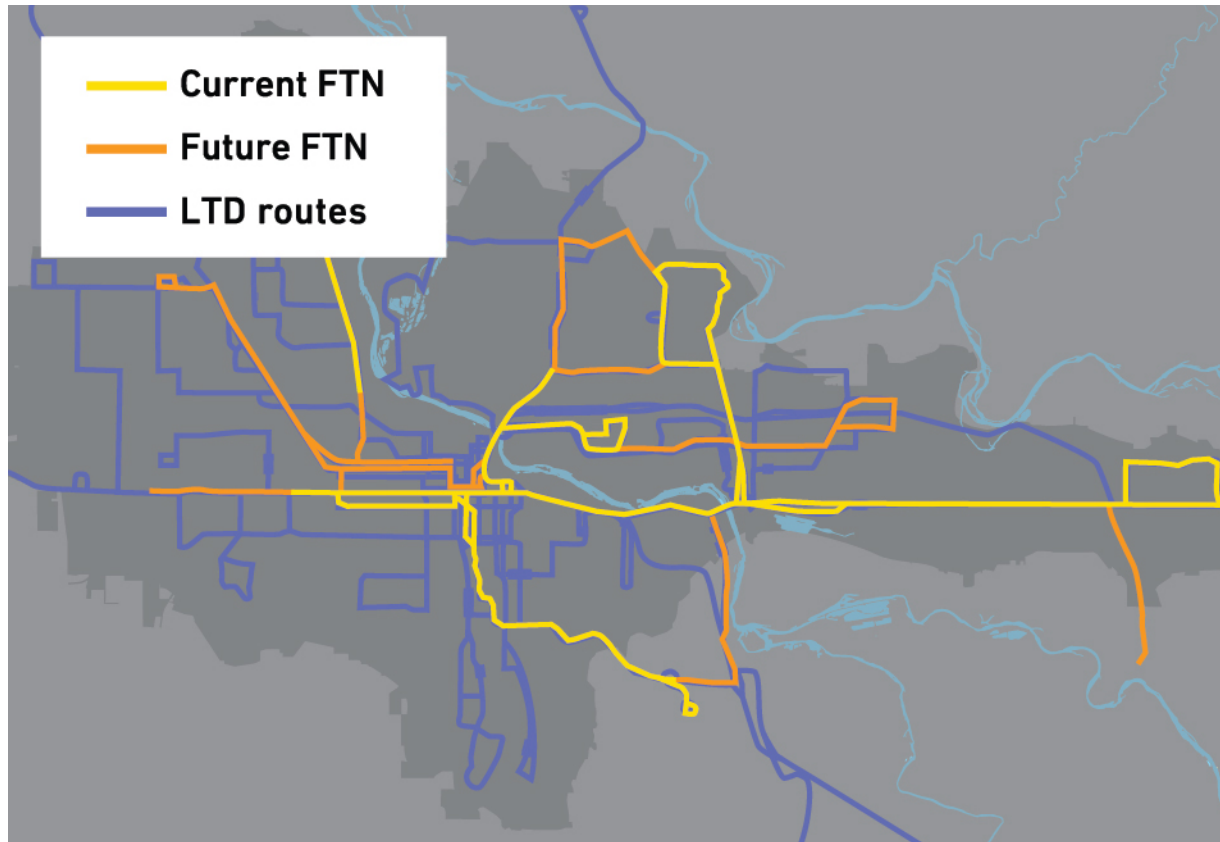
Late Buses



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Frequent Transit Network (FTN)



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Final Service Package Recommendation

Increase service to run later on weekdays on our core routes
(EmX, 11, 12, 13, 24, 28, 36, 40, 41, 43, 51, 66, & 67)

Add buses that will result in more frequent, safe, and reliable service

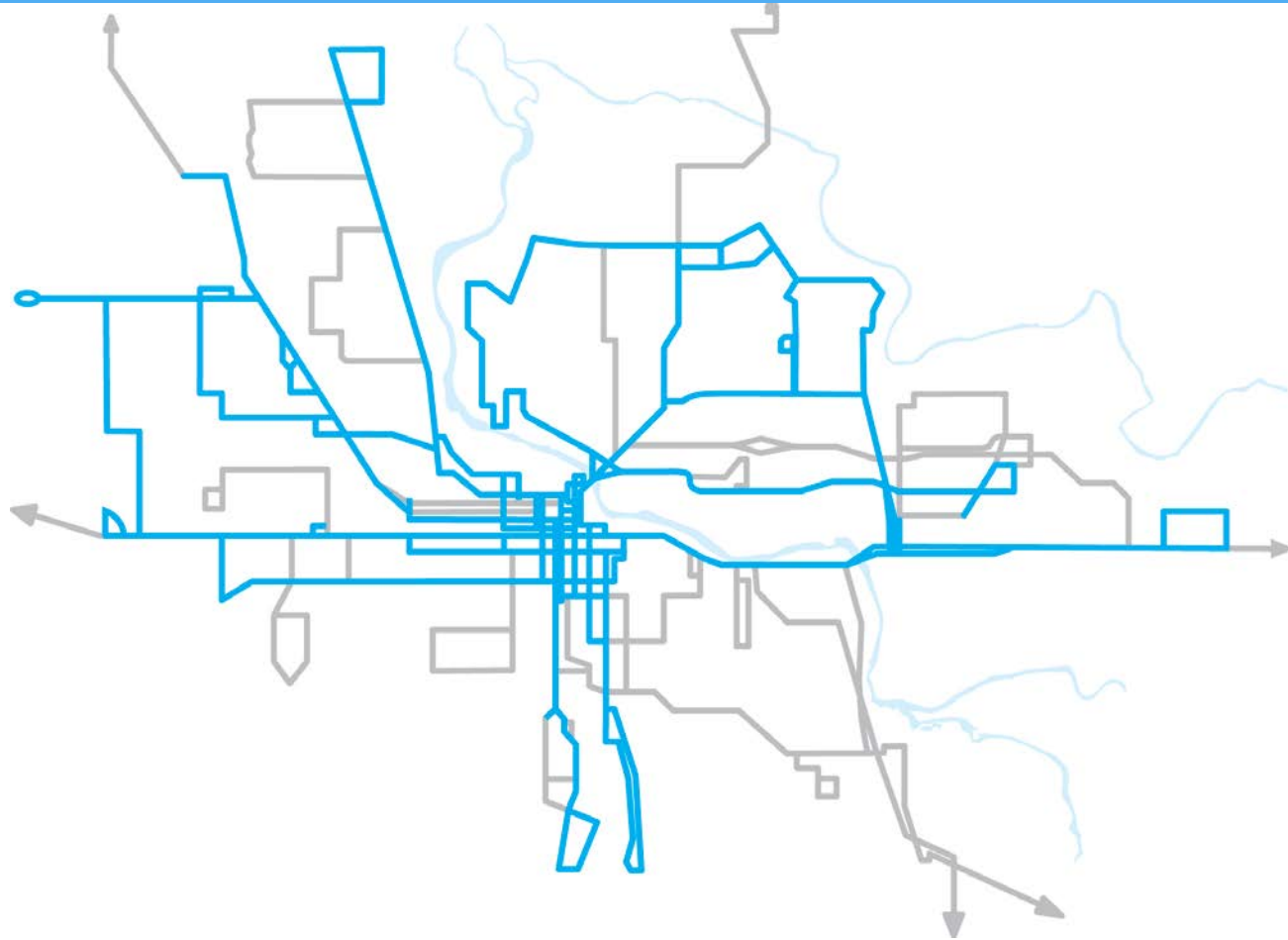
(27, 33, 40, 41, 43, 51, 52, 66, & 67)



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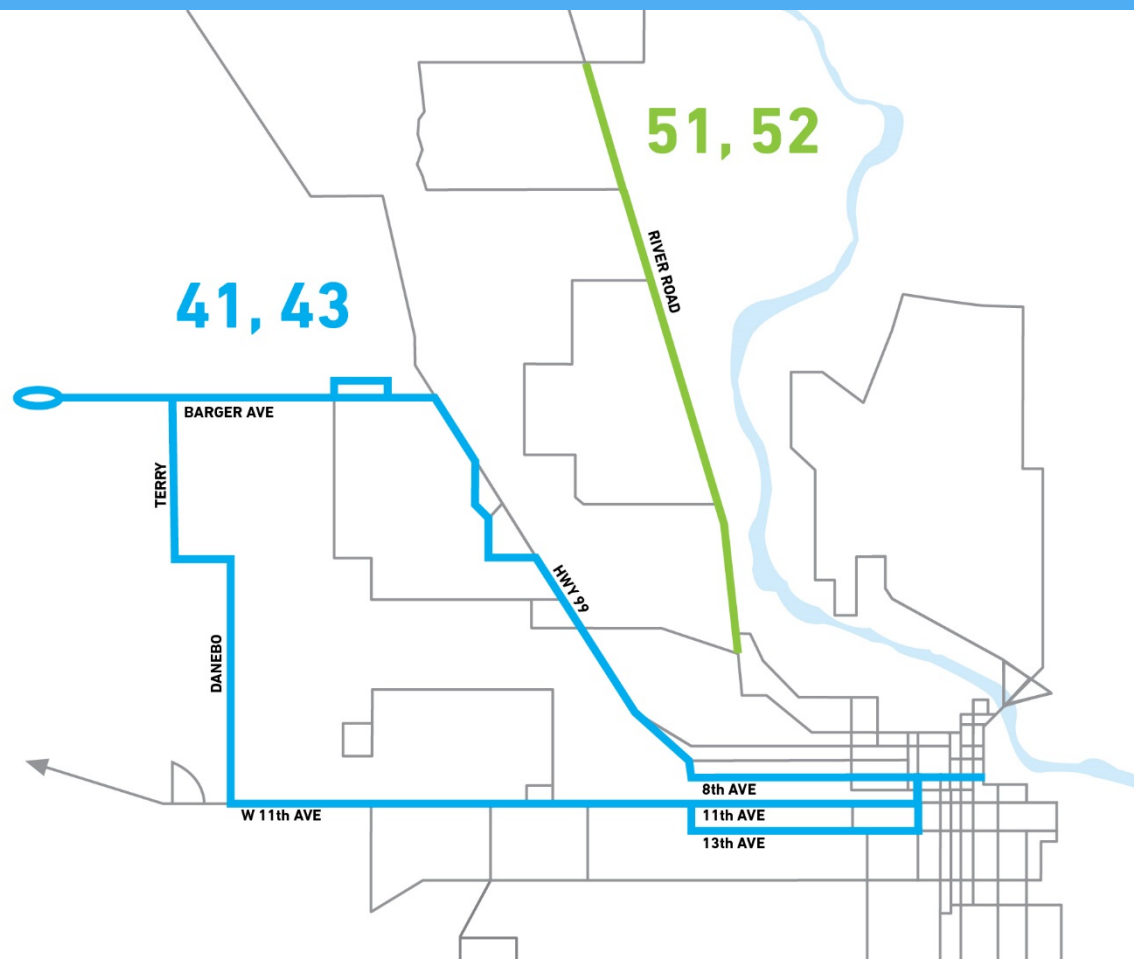
Buses running later



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Buses running more often



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System Maintenance

Routes

27 Fairmount

33 Jefferson

40 Echo Hollow

66 VRC/Coburg Rd

(Saturday)

(Sunday)

67 Coburg Rd/VRC

(Saturday)

(Sunday)

Departure Time

3:50 p.m.

7:00 p.m.

4:15 p.m.

7:45 a.m.

6:00, 7:00, and 10:45 p.m.

7:30 p.m.

4:15 and 4:45 p.m.

6:40, 7:40, 8:10,
8:40, and 9:10 a.m.

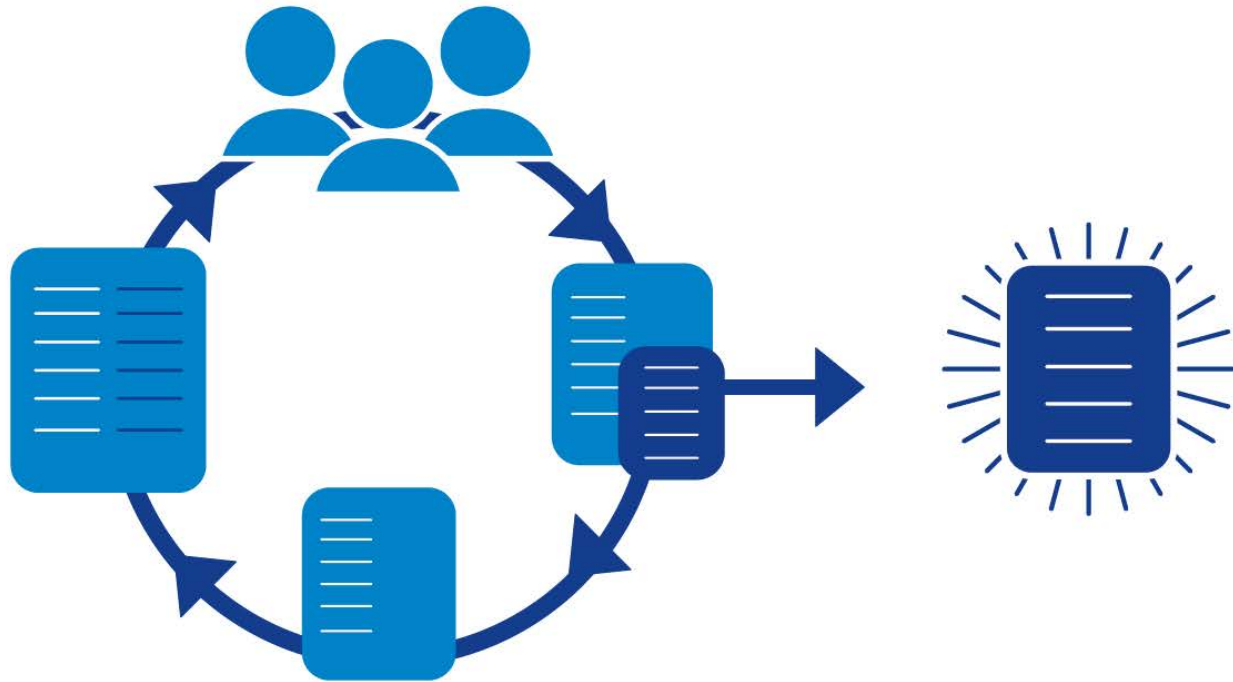
7:40 and 8:40 a.m.



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Moving Forward



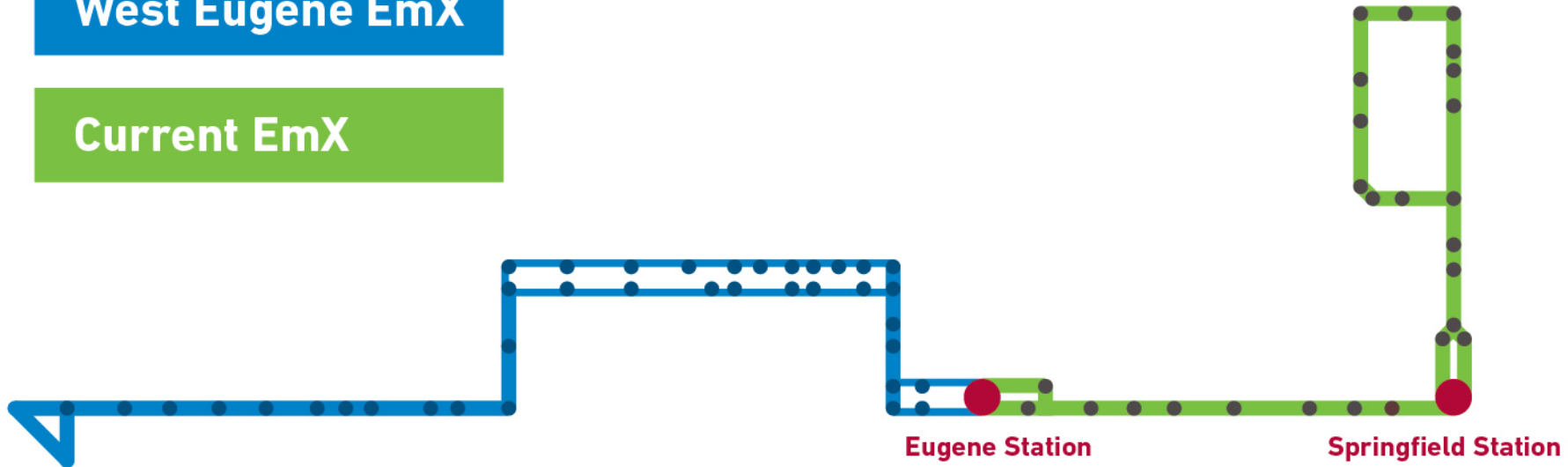
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WEE

West Eugene EmX

Current EmX



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Midrange Plan

- Increase Span and Frequency
- Riverfront District
- Obie Mixed Used Project
- Student Housing Projects
- Airport Service
- Weekend Service on Rural Route
- Crosstown Connector Service
- Civic Stadium
- Holiday Service
- More Coverage



Next Steps

April 15, 2015

Board Meeting

5:30 p.m. @ LTD Board Room



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