

QUALITYLIFE INTERGOVERNMENTAL AGENCY
doing business as

"QLife Network"

RESOLUTION No. 20-002

A RESOLUTION ESTABLISHING NEW SERVICE RATES AND FEES FOR THE
QUALITYLIFE INTERGOVERNMENTAL AGENCY

WHEREAS, the QualityLife Intergovernmental Agency (QLife) is an open access provider of broadband services to The Dalles area, and;

WHEREAS, QLife has customers desiring service, and;

WHEREAS, QLife is willing and able to provide certain service to its customers, and;

WHEREAS, the QLife Board wishes to revise charges and fees for services it provides

WHEREAS, the QLife Board wishes to revise rates to incorporate new technology and service options, and;

NOW, THEREFORE, BE IT RESOLVED BY THE QUALITYLIFE INTERGOVERNMENTAL AGENCY BOARD AS FOLLOW:

SECTION 1: Customer Classes. For the purpose of this resolution, QLife shall have two classes of customers.

A. Participant Customers (Participants). The following specific customers who played an essential role and assumed some risk in helping the QLife system become operational:

1. Wasco County
2. City of The Dalles
3. Mid-Columbia Medical Center
4. Northern Wasco County School District 21
5. Region 9 Education Service District
6. Columbia Gorge Community College

B. General Customers: All Other Customers including Wholesalers

SECTION 2: Rates and Fees. Effective the date of this resolution service rates, fees and charges for the QLife system shall follow those found in Appendix A.

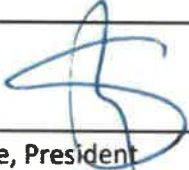
SECTION 3: Term of Fees. These fees shall remain in effect until which time the QLife Board, by a majority vote, amends all or portions of these fees.

SECTION 4: Effective. This resolution shall supersede all previous resolutions and be effective February 27, 2020.

PASSED AND ADOPTED THIS 27th DAY OF FEBRUARY 2020.

Voting Yes, Board Members: Scott Hege, Dany Long Carter, Dale Lupper, Rod Runyon
Voting No, Board Members: _____
Absent, Board Members: Lee Weinstein
Abstaining, Board Members: _____

APPROVED:



Scott Hege, President

ATTEST:



~~Lee Weinstein, Secretary~~

Kristen Campbell, Legal Counsel

APPENDIX A: QLife's MONTHLY SERVICE RATES, FEES AND CHARGES

Broadband Transport Service

PARTICIPANTS

Either the amount established in an existing service order previously signed between the participant and QLife and any continuation of those service orders or, for new service requested after the adoption of this resolution.

QLife will use its resources to extend sections of the primary loop, Hubs and Service Lines to specific site, if the participant will sign a five (5) year service contract that guarantees QLife revenue over the life of the contract, sufficient to meet debt payments created by the costs of the extension or equal to costs paid for by QLife from reserve funds.

If less than a five year contract is signed by a participant they will have the three options identified in the section for General Customers.

Service Description	Fee Amount
10 Mbps	\$200/month
20 Mbps	\$300/month
100 Mbps	\$400/month
1,000 Mbps	\$850/month

GENERAL CUSTOMERS

For new service requested after the adoption of this resolution.

General Customers have three options to pay non-recurring costs (NRC) for fiber optic line extensions needed to service new customers:

1. Pay QLife the actual costs of line extensions constructed by QLife contractors.
2. If the customer signs a three year service contract, QLife will pay 50% of the NRC up to an amount equal to one third of the projected revenue QLife will receive for the service contract (including both uplink and loop revenue under the Alternative Whole Pricing model). If the actual cost of extending a line exceeds 50% the fees that will be received from the customer, then the customer shall pay the additional cost.
3. At the time a provider proposes a new service line, the proposer may also submit a proposal to construct the needed system improvements in accordance with QLife's construction standards. QLife at its discretion may accept that proposal. The provider's proposal can include the actual connection to QLife fiber if QLife had previously certified the provider's splicer to do work on the QLife system. QLife's cost for the connection including inspection of the work done by a provider will be reimbursed to QLife by the customer unless a three year contract is signed, in which case QLife will pay for up to 50% of the full connection costs, including work done by the provider on QLife's service line, as allowed under section 2.

10 Mbps	\$200/month
20 Mbps	\$300/month
100 Mbps	\$400/month
1,000 Mbps	\$850/month

Alternative Wholesale Pricing

Internet Service Providers (ISP) may use this uplink port pricing model for all customers not under the terms of an existing service order.

Uplink Port

Service Description	Fee Amount
100 Mbps	\$1,200/month
500 Mbps	\$2,400/month
1,000 Mbps	\$2,600/month
Looping Price	
12 Mbps	\$50/month
30 Mbps	\$90/month
100 Mbps	\$150/month
200 Mbps	\$200/month

QLife will eliminate the requirement for a switch at a loop customer demarks if the ISP can provide a solution agreeable to QLife for limiting the size of service to the amount purchased.

The one-time turn up Fee for loop customers shall be \$100 per new connection.

Lease of Dark Fiber

PARTICIPANTS

Either the amount established in an existing service order agreement previously signed between the participants and QLife and any extension of those services, or

GENERAL CUSTOMERS/NEW SERVICE FOR PARTICIPANTS

Service Description	Fee Amount
Single fiber; one direction, no backup fiber	\$450/month
*Single fiber loop	\$600/month
1 pair fiber one direction	\$900/month
1 pair fiber loop	\$1,200/month

Other Services

The costs for all customers (both participants and general customers). Specific contracts not included on the rates sheet may be negotiated on a case by case basis.

Service Description	Fee Amount
Collocation in QLife City Hall Equipment room includes 10 Amp AC Power with generator back up.	Full Rack: \$400/month Single Deck or QLife's rack: \$100/month
Antenna/Dish on City Hall	First: \$150/month Each additional: \$50/month
Turn up fee for new dark fiber network connections	10 Mbps; \$200 non-recurring charge (NRC) 100 Mbps; \$200 NRC 1,000 Mbps; \$200 NRC

NRC charges for equipment and service installation will be actual costs unless a cost share of service installation is agreed to under QLife's Line Extension policy (Resolution 16-004).

Delinquent accounts	18% (1.5% per month) late charges
Termination Fee; cost of placing a customer on termination list	\$5 (third notice)
Reconnection Fee; cost of reconnecting a customer whose service has been terminated	\$20
Non-sufficient funds check fee	\$25
Special service fee	\$20