

# LAKE GROVE WATER DISTRICT

## RESOLUTION NO. 2013-4

### A RESOLUTION ADOPTING A WATER LOSS ADJUSTMENT POLICY

**WHEREAS**, the Board of Commissioners of Lake Grove Water District has adopted Rules and Regulations which provide for usage of the District's water system;

**WHEREAS**, Section 7.0 of the Rules and Regulations authorizes the adoption of a Water Loss Adjustment Policy by Resolution; and

**WHEREAS**, the Board of Commissioners find that it is necessary to adopt this Water Loss Adjustment Policy, and being fully advised,

**NOW, THEREFORE, IT IS HEREBY RESOLVED BY THE BOARD OF COMMISSIONERS OF THE LAKE GROVE WATER DISTRICT:**

**Section 1.** For purposes of this Resolution the definitions of the District's Rules and Regulations shall apply.

**Section 2.** Adjustments for the billing or billings for water consumption based upon a water loss resulting from a leak or leaks in any portion of the User's system or plumbing on or within the User's property may be made one time per calendar year per meter.

**Section 3.** Prior to filing a request for billing adjustment for water losses resulting from leaks in the User's system or plumbing, the User shall:

- a. Repair leaks within 30 days of the date the leak or leaks are discovered or reasonably should have been discovered or from the date of Notice from the District of a potential leak condition;
- b. File a written request for billing adjustment describing the cause of the water loss and the repair or repairs made to the User's system or plumbing; including billings or proof of costs incurred in making repairs.
- c. Provide evidence that the repairs for leaks have been made on the premises receiving water service and are successful.
- d. Failure to repair the leak within 30 days of discovery will result in disqualification from adjustment.

**Section 4.** If it is determined by the Staff that a water loss has occurred by reason of a leak or leaks in the User's system or plumbing, and the User has complied with the procedures set forth in the preceding sections, then an adjustment shall be calculated in accordance with the following:

- a. Staff shall determine the amount of water consumed in the same period of the previous year as ordinary and normal water usage by the User. Water consumption greater than the normal amount of the previous year shall be deemed excess water use.

- b. The leak adjustment shall be 50% of the excess water use during the period of loss. The adjustment to the User's bill shall be processed as a credit to the account and applied to any amount then due or that becomes due in the future.
- c. For qualified repairs made to irrigation only systems downstream of the cross connection control device, the adjustment will be 30% and a credit to the account applied as in 4b.


**Section 5.** The Water Loss Adjustment Policy may be used in cases of unexplained water loss, vandalism or theft of water beyond the control of the customer at the discretion of the Board.

**Section 6.** The effective date for this Water Loss Adjustment Policy and these Rules and Regulations is 12:01 a.m., November 19, 2013.

**INTRODUCED AND ADOPTED** at a regular meeting of the Board of Commissioners on November 18, 2013, and adopted by an affirmative vote of a majority of the Board of Commissioners.

**DATED** this 18th day of November, 2013.

**LAKE GROVE WATER DISTRICT**

  
\_\_\_\_\_  
Virgil Pearce, President

  
\_\_\_\_\_  
Colin Luther, Secretary-Treasurer