From: GOLDSTEIN Meyer
To: cleanfuels2016
Subject: FW: Helpdesk Service Request #16782 RE: re-naming outlook mailboxes
Date: Tuesday, January 05, 2016 1:28:35 PM

From: NGUYEN Dennis P
Sent: Tuesday, January 05, 2016 1:28:33 PM (UTC-08:00) Pacific Time (US & Canada)
To: IT Duty Officer
Cc: levzev2016; Helpdesk; GOLDSTEIN Meyer; IRVINE Patrick
Subject: RE: Helpdesk Service Request #16782 RE: re-naming outlook mailboxes

Hi,

I escalated to Exchange Admin to help you if this is not emergency because he worked with you on this issue before. ☺

Thanks for contacting the Helpdesk - Headquarters,

Dennis Nguyen - @ Helpdesk - Headquarters
☎ 503.229.5202

"For every minute you are angry you lose sixty seconds of happiness."

Please share your feedback on any recent IT Service Interaction

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From: Helpdesk
Sent: Tuesday, January 05, 2016 12:12 PM
To: GOLDSTEIN Meyer <Goldstein.Meyer@deq.state.or.us>
Cc: levzev2016 <levzev2016@deq.state.or.us>; Helpdesk <Helpdesk@deq.state.or.us>; NGUYEN Dennis P <NGUYEN.Dennis@deq.state.or.us>
Subject: Helpdesk Service Request #16782 RE: re-naming outlook mailboxes

Your request to the Helpdesk has been logged and assigned to Dennis Nguyen. Please keep the Service Request number in the Subject line.

Thank you,

Wendy Morency
DEQ Helpdesk Support Analyst
503-229-5202

From: GOLDSTEIN Meyer
Sent: Tuesday, January 05, 2016 11:40 AM
To: Helpdesk <Helpdesk@deq.state.or.us>
Cc: levzev2016 <levzev2016@deq.state.or.us>

Subject: FW: re-naming outlook mailboxes

I am having a problem using several Outlook mailboxes that Patrick Irvine re-named for me. They are listed below. All of the re-named mailboxes are sending auto-replies including text from the previous use of the mailboxes. I have logged in to each of the accounts, deleted the text from the auto-reply function, and turned off the auto reply. But all of these mailboxes are still sending auto replies. Can you please, for all of the re-named mailboxes listed below:

- Delete the text from the auto reply box
- Turn off auto reply

There is one additional re-named mailbox having this problem: previous name: RECYCLEED Water Rule – new name: cleanfuels2016

Thank you.

From: GOLDSTEIN Meyer
Sent: Wednesday, December 30, 2015 9:43 AM
To: IRVINE Patrick <Irvine.Patrick@deq.state.or.us>
Subject: RE: re-naming outlook mailboxes

Thanks. I'm going to start setting up my rule writers with the rules that should forward the emails to these boxes, so by next week we should see if the system is working.

From: IRVINE Patrick
Sent: Wednesday, December 30, 2015 9:42 AM
To: GOLDSTEIN Meyer <Goldstein.Meyer@deq.state.or.us>
Subject: RE: re-naming outlook mailboxes

I'll reset the password for each account to the one you are probably thinking of.

From: GOLDSTEIN Meyer
Sent: Wednesday, December 30, 2015 9:40 AM
To: IRVINE Patrick
Subject: RE: re-naming outlook mailboxes

Right now I can't think of a need to log in; but I thought it would be good to have the password just in case. For now, I think all I will be doing is PDF'ing the contents at the end of the rulemaking, and deleting those contents.

From: IRVINE Patrick
Sent: Wednesday, December 30, 2015 9:39 AM
To: GOLDSTEIN Meyer <Goldstein.Meyer@deq.state.or.us>
Cc: HNIDEY Emil <HNIDEY.Emil@deq.state.or.us>

Subject: RE: re-naming outlook mailboxes

Hmm… I didn't set a password on them. I did not change the password on them either, for that matter. Will you need to log in to the accounts directly? Are you seeing an access denied error?

Yes, the user name is the rule name.

From: GOLDSTEIN Meyer
Sent: Wednesday, December 30, 2015 9:27 AM
To: IRVINE Patrick
Cc: HNIDEY Emil
Subject: RE: re-naming outlook mailboxes

Emil and I both see the mailboxes in our Outlook. Do they all use the standard DEQ password? And is the login ID just the rule name?

Thank you.

From: IRVINE Patrick
Sent: Wednesday, December 30, 2015 8:46 AM
To: GOLDSTEIN Meyer <Goldstein.Meyer@deq.state.or.us>
Cc: HNIDEY Emil <HNIDEY.Emil@deq.state.or.us>
Subject: RE: re-naming outlook mailboxes

Ok, it is all done. I am actually not sure how this will shake out as far as your Outlook access goes. I am hoping it will automatically update your views and grant you access, but things are rarely that easy. Let me know how it goes.

From: GOLDSTEIN Meyer
Sent: Tuesday, December 29, 2015 1:52 PM
To: IRVINE Patrick
Cc: HNIDEY Emil
Subject: re-naming outlook mailboxes

I have archived the contents of the mailboxes listed below, and deleted those contents from the mailboxes:

- 2010WqFeeRule
- AQFeb2011Rules
- FederalRule
- FederalRule2010
- FieldBurningRules
- ToxicsRuleMaking

Please re-name the mailboxes as listed below (rulemaking name@deq.state.or.us),

and give myself and Emil Hnidey permissions to access these mailboxes. Nobody else, other than IT staff, should have permission to access these mailboxes:

- levzev2016
- ballast2016
- recycling2016
- hazardouswastephase2
- cleanpower
- cwsrf2017

Thank you.

Meyer Goldstein
Oregon Department of Environmental Quality
Agency Rules Coordinator
503-229-6478
811 SW 6th St.
Portland, OR 97204
Telecommute Fridays 7 a.m – 4 p.m.
Telecommute Phone – 503-512-9028

Questions about DEQ rulemaking procedures? Try looking here: DEQ Rulemaking Resources