From: AQFeb2011Rules
To: "markjill@hevanet.com"
Cc: MATTHEWS Shelley
Subject: FW: ticket 4401
Date: Wednesday, November 24, 2010 3:31:43 PM

FYi: First, I figured out how to log in to this account where the majority of the comments are (this one)…I thought it was a folder in your regular account Jill…but no worries, we're all good now.

Second, there was a mistake in the email rule that was telling commentors that the deadline was the 19th instead of today. That is now repaired.

I hope all is going well on your T-Day break Jill.

wla

F-rom: NGUYEN Dennis P
Sent: Wednesday, November 24, 2010 3:12 PM
To: AQFeb2011Rules
Subject: FW: ticket 4401

Hi,

The Help Desk has logged your request (#) and has been assigned to assist you.
Thanks for contacting the Helpdesk - Headquarters,

Dennis Nguyen @ Helpdesk - Headquarters
(503) 229-5202
-

From: Helpdesk - Headquarters
Sent: Wednesday, November 24, 2010 2:36 PM
To: PAPISH Uri
Cc: Helpdesk - Headquarters; NGUYEN Dennis P
Subject: ticket 4401

HQ Helpdesk Service Request# : 4401

Your request to HQ Helpdesk has been logged and given Service Request 4401. It has initially been assigned to Dennis Nguyen.

Thank you,

Mike Holley

Information Systems
503.229.5202